PELLISSIPPI STATE COMMUNITY COLLEGE
MASTER SYLLABUS

KEYBOARDING & BASIC COMPUTER SKILLS
ADMN 1100

Class Hours: 3.0 Credit Hours: 3.0
Laboratory Hours: 0.0 Revised: Spring 2014

Catalog Course Description:
Designed for beginners, this course introduces basic computer skills, keyboarding by touch, (speed and accuracy emphasized), file management, and navigation in the Windows environment, along with an introduction to Microsoft Word.

Entry Level Standards:
No prior knowledge of the keyboard.

Prerequisites:
None

Textbook(s) and Other Course Materials:
2. One flash/thumb drive

I. Week/Unit/Topic Basis:

<table>
<thead>
<tr>
<th>Week</th>
<th>Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Introduction; Introduction Quiz; Email (D2L and PSCC)</td>
</tr>
<tr>
<td>2</td>
<td>Alphabetic Keys: GDP Lessons 1-3</td>
</tr>
<tr>
<td>3</td>
<td>Alphabetic Keys: GDP Lessons 4-7</td>
</tr>
<tr>
<td>4</td>
<td>Alphabetic Keys: GDP Lessons 8-10</td>
</tr>
<tr>
<td>5</td>
<td>Numbers and Symbols: GDP Lessons 11-13</td>
</tr>
<tr>
<td>6</td>
<td>Numbers and Symbols: GDP Lessons 14-16; Intro to Computers; Intro to Windows 7; File Management</td>
</tr>
<tr>
<td>7</td>
<td>Numbers and Symbols: GDP Lessons 17-20</td>
</tr>
<tr>
<td>8</td>
<td><strong>MIDTERM EXAM</strong>; Orientation to Word Processing: GDP Lessons 21-24</td>
</tr>
</tbody>
</table>
II. Course Goals*:

The course will facilitate students to:

A. Keyboard by touch, use basic keyboarding terminology, and follow instructions. (I, II, III, IV, V)

B. Format various business documents accurately at a reasonable speed. (I, II, III, IV, V, VI)

C. Expand their keyboarding vocabulary through completion of weekly typing and reading assignments. (II, III, IV, V)

D. Key on an alpha-numeric keyboard used on personal computers. (I)

E. Format basic documents such as business letters and reports using a word processing program. (I, II, III, IV, V)

F. Listen, read, and follow both written and oral instructions from the instructor and the textbook. (II, III, IV)

G. Develop speed and accuracy using keyboarding software. (I)

*Roman numerals after course objectives reference goals of the APT program.

III. Expected Student Learning Outcomes*:

The student will be able to:

1. Keyboard by touch at a rate of 26 gross words a minute for three minutes. (A, D, G)

2. Keyboard with no more than 5 errors during a three-minute timing. (A, D, G)


4. Follow both written and oral instructions. (A, F)

5. Proofread and revise copy using proofreader's marks. (B, E, F)

6. Create business letters in block style. (B, E)
7. Create MLA reports. (B, E)

* Capital letters after Expected Student Learning Outcomes reference the course goals listed above.

IV. Evaluation:

A. Testing Procedures:

40% SPEED AND ACCURACY. Three-minute timed writings will be given. The AVERAGE of the top three writings will be taken at the end of the term to determine the semester speed and accuracy grade.

Three-Minute Speed and Accuracy Scale
(by end of semester)

<table>
<thead>
<tr>
<th>Grade</th>
<th>Gross WAM</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>37+</td>
</tr>
<tr>
<td>B+</td>
<td>35-36</td>
</tr>
<tr>
<td>B</td>
<td>33-34</td>
</tr>
<tr>
<td>C+</td>
<td>31-32</td>
</tr>
<tr>
<td>C</td>
<td>29-30</td>
</tr>
<tr>
<td>D</td>
<td>26-28</td>
</tr>
<tr>
<td>F</td>
<td>0-25</td>
</tr>
</tbody>
</table>

Errors

- 0 - 5 errors – no penalty
- 6 - 10 errors – drop grade ONE letter
- 11+ errors – timed writing does not count

50% Tests
Application tests will be given which the student keys general text with numbers and symbols as well as formats documents such as business letters and reports. Objective tests will be given to assess the knowledge of the correct formatting procedures as well as basic keyboarding skills.

10% Assignments
The student will complete keyboarding assignments to develop touch control of the keyboard and proper typing techniques, to build speed and accuracy, and to provide practice in applying those skills by formatting business documents (letters and reports). The grading scale for those business documents follows:

**Document Grading Scale**
(Homework—Reports and Letters)

<table>
<thead>
<tr>
<th>Errors</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>10</td>
</tr>
<tr>
<td>1-2</td>
<td>8</td>
</tr>
<tr>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>5+</td>
<td>2</td>
</tr>
</tbody>
</table>

B. Laboratory Expectations:

This college-level course is structured as a lecture-format class. You will be expected to do lab work in addition to class work to complete assignments. Occasionally, time will be allowed at the instructor's discretion to complete assignments in class. Open labs are available at all campuses. Check posted hours.

C. Field Work:

N/A
D. Other Evaluation Methods:

None

E. Grading Scale:

- 92 – 100  A
- 89 – 91   B+
- 82 – 88   B
- 79 – 81   C+
- 72 – 78   C
- 65 – 71   D
- 0 – 64    F

V. Policies:

A. Attendance Policy:

Pellissippi State expects students to attend all scheduled instructional activities. As a minimum, students in all courses (excluding distance learning courses) must be present for at least 75 percent of their scheduled class and laboratory meetings in order to receive credit for the course. Individual departments/programs/disciplines, with the approval of the vice president of Academic Affairs, may have requirements that are more stringent. In very specific circumstances, an appeal of the policy may be addressed to the head of the department in which the course was taken. If further action is warranted, the appeal may be addressed to the vice president of Academic Affairs.

B. Academic Dishonesty:

Academic misconduct committed either directly or indirectly by an individual or group is subject to disciplinary action. Prohibited activities include but are not limited to the following practices:

- Cheating, including but not limited to unauthorized assistance from material, people, or devices when taking a test, quiz, or examination; writing papers or reports; solving problems; or completing academic assignments.
- Plagiarism, including but not limited to paraphrasing, summarizing, or directly quoting published or unpublished work of another person, including online or computerized services, without proper documentation of the original source.
- Purchasing or otherwise obtaining prewritten essays, research papers, or materials prepared by another person or agency that sells term papers or other academic materials to be presented as one’s own work.
- Taking an exam for another student.
- Providing others with information and/or answers regarding exams, quizzes, homework or other classroom assignments unless explicitly authorized by the instructor.
- Any of the above occurring within the Web or distance learning environment.

Please see the Pellissippi State Policies and Procedures Manual, Policy 04:02:00 Academic/Classroom Conduct and Disciplinary Sanctions for the complete policy.

C. Accommodations for disabilities:

Students that need accommodations because of a disability, have emergency medical information to share, or need special arrangements in case the building must be evacuated should inform the instructor immediately, privately after class or in her or his office.
Students must present a current accommodation plan from a staff member in Services for Students with Disabilities (SSWD) in order to receive accommodations in this course. Services for Students with Disabilities may be contacted by sending email to disabilityservices@pstcc.edu, or visiting Goins 127, 132, 134, 135, 131. More information is available at http://www.pstcc.edu/sswd/.

D. Other Policies:

**Computer Usage Guidelines:** College-owned or -operated computing resources are provided for use by students of Pellissippi State. All students are responsible for the usage of Pellissippi State’s computing resources in an effective, efficient, ethical and lawful manner.

**Proficiency Credit-By-Examination:** Students who believe their prior academic or work experience fulfills requirements for a particular course may request permission to receive credit for the course through taking an examination lieu of attending the course. Permission for granting of credit by examination requires the approval of the academic department dean and of the vice president of Academic Affairs. A list of the courses for which exams for credit are available may be found at: http://www.pstcc.edu/pla/index.php. To receive credit for ADMN 1100 course, the student must pay for and take the PSCC Exam for Keyboarding and Basic Computer Skills. Click on the following link to find more information about taking the PSCC Exam to receive credit for ADMN 1100: http://www.pstcc.edu/pla/creditbyexam.php

The student shall pay a $100 non-refundable fee prior to taking the examination. A minimum high school or college grade point average (GPA) of 2.5 is required of students applying for credit by examination; students who do not meet this requirement shall not be permitted to take an examination for credit. A student who has previously received a grade in a course may not apply for credit by examination, and a student can attempt an examination for any course only once.

A student must apply for credit by examination by February 15 of spring semester. Tests will be administered by appropriate personnel. Credit will be given on a pass/no pass basis only and will not be computed in the student’s GPA.