

**Pellissippi State Technical Community College
2002 Alumni Survey: Scoring Analysis**

Points Awarded: 5

Scoring Criteria	
Scoring for the Alumni Survey is as follows: Success is demonstrated by scoring at/above the external norm (state norm used if national norm not available) or at/above the institution's prior performance. Furthermore, if an institutional mean is above the external norm (state norm used if national norm not available) or their prior mean, they will receive a positive value for the question item. Conversely, if the score is below each of the indicators listed above, the institution will receive a negative value for the question item.	

Number correct	% Successful	Points
37-33	91.9%	10
32-30	83.8%	9
29-27	75.7%	8
26-24	67.6%	7
23-21	59.5%	6
20-17	48.6%	5
16-13	37.8%	4
12-9	27.0%	3
8-5	16.2%	2
4-2	8.1%	1
1-0	0.0%	0

	Response Item and data source	Inst. Average	State Avg 2002	Nat'l Norm	Inst. Prior Avg. 92-00	Successful?
1	Educational experience (Q1)	3.33	3.41		3.36	0
2	Academic experience (Q3)	3.36	3.33		3.35	1
3	Social experience (Q4)	2.83	2.97		2.86	0
4	Cultural experience (Q5)	2.71	2.78		2.60	1
5	Overall experience (Q6)	3.21	3.23		3.21	1
6	Library services (Q8.1)/ 1	3.29	3.22	3.10	2.86	1
7	Registration (Q8.2)/ 1	3.07	3.06	2.96	3.00	1
8	Financial aid (Q8.3)/ 1	3.15	2.88	2.90	1.64	1
9	Computer facilities (Q8.4)	3.30	3.11		3.19	1
10	Advising services (Q8.5)	2.73	2.86	2.95	1.59	1
11	Skills for employment (9.1)	2.33	2.42		2.40	0
12	Getting along w/ people (9.2)	2.11	2.16		2.00	1
13	Ability to grow as person (9.3)	2.47	2.54		2.51	0
14	Ability to lead (9.4)/ 1	2.23	2.31	2.06	2.26	1
15	Self-confidence (9.5)	2.35	2.41		2.40	0
16	Appreciation of diff cultures (9.6)	2.03	2.12		1.97	1
17	Planning projects (9.7)/ 1	2.56	2.50	2.16	2.54	1
18	Speaking effectively (9.8)/ 1	2.41	2.42	2.15	2.47	1
19	Writing effectively (9.9)/ 1	2.40	2.47	2.22	2.46	1
20	Understand written info (9.10)	2.42	2.48	2.15	2.46	1
21	Understand graphic info (9.11)	2.21	2.27		2.35	0
22	Use info/computer tech (9.12)/ 1	2.43	2.49		2.57	0
23	Learning on your own (9.13)/ 1	2.54	2.54	2.31	2.56	1
24	Defining problems (9.14)/ 1	2.64	2.48		2.48	1
25	Working in group (9.15)/ 1	2.35	2.47	2.21	2.47	1
26	Understand math concepts (9.16)	2.46	2.31		2.40	1
27	Understand global concerns (9.17)	1.93	1.94		1.85	1
28	Understand the arts (9.18)	1.80	1.97		1.90	0
29	Understand scientific principles (9.19)	2.14	2.19		2.19	0
30	Availability of advisor (10.1)	3.00	3.08		3.27	0
31	Quality of information (10.2)/ 1	2.91	3.05	3.35	3.33	0
32	Clarity of objectives for course (10.4)	3.09	3.23		3.32	0
33	Opp for student evaluations (10.5)	3.13	3.14		3.18	0
34	Avail of faculty outside class (10.6)/ 1	3.13	3.09	3.17	3.31	0
35	Quality of courses for employment (10.7)	3.02	3.08		3.25	0
36	Quality of instruction in major (10.8)	3.17	3.27		3.39	0
37	Opp to express ideas in writing (10.9)		3.01		3.18	
Total successful items						20
Total unsuccessful items						16



1. Denotes ACT norm for public community colleges