

2003 Survey of Office of Institutional Effectiveness, Research, and Planning

Frequency Table

1. know that IERP has a web page?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid				
No	30	24.2	24.2	24.2
Yes	94	75.8	75.8	100.0
Total	124	100.0	100.0	

2. aware of the PSTCC Fact Book?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid				
No	28	22.6	22.6	22.6
Yes	96	77.4	77.4	100.0
Total	124	100.0	100.0	

3. know IERP maintains the Fact Book?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid   No	61	49.2	49.2	49.2
Yes	63	50.8	50.8	100.0
Total	124	100.0	100.0	

4. aware of the IERP 'Request Form' for requesting information from IERP?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid   No	69	55.6	55.6	55.6
Yes	55	44.4	44.4	100.0
Total	124	100.0	100.0	

5. What is your primary area of work at the college?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid   Academic Dept Business and Computer Technology	8	6.5	6.5	6.5

Academic Dept Engineering and Media Technology	4	3.2	3.2	9.7
Academic Dept English	10	8.1	8.1	17.7
Academic Dept Liberal Arts	14	11.3	11.3	29.0
Academic Dept Mathematics	10	8.1	8.1	37.1
Academic Dept Natural and Behavioral	8	6.5	6.5	43.5
Division Academic Student Affairs	15	12.1	12.1	55.6
Division Business and Community Services	4	3.2	3.2	58.9
Division Business and Finance	10	8.1	8.1	66.9
Division College Advancement	5	4.0	4.0	71.0
Division Information Services	14	11.3	11.3	82.3
None Selected	1	.8	.8	83.1
Other	16	12.9	12.9	96.0
Presidents Staff	2	1.6	1.6	97.6
Small Business Development Center	3	2.4	2.4	100.0
Total	124	100.0	100.0	

6. contacted IERP staff for info. or services in the past academic year?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	.8	.8	.8
No	98	79.0	79.0	79.8
Yes	25	20.2	20.2	100.0
Total	124	100.0	100.0	

10. rate your overall satisfaction with services provided by IERP?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	74	59.7	59.7	59.7
Dissatisfied	1	.8	.8	2.0
Satisfied	25	20.2	20.2	50.0
Very Satisfied	24	19.4	19.4	48.0
Total	124	100.0	100.0	

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12. Is the website helpful in obtaining information about PSTCC?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	72	58.1	58.1	58.1
Somewhat helpful	14	11.3	11.3	26.9
Very helpful	38	30.6	30.6	73.1
Total	124	100.0	100.0	

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