

First Time Freshman Survey Fall 2004 Counts

The purpose of the First Time Freshmen survey is to gauge perceptions of the first time college student experience. This survey will measure satisfaction with a variety of individual experiences while attending Pellissippi State, and helps Pellissippi State identify strengths and weaknesses in how we serve our community. Your responses will be kept strictly confidential, will be combined with other responses, and will be reported as group data only. Please, help us by completing this survey.

Q1 Attending Pellissippi State was my

1st choice	78
2nd choice	24
Other	23

Q2 What major factor affected your decision (check one) to attend Pellissippi State?

Location	28
Cost	51
Financial Aid	10
Programs of study	11
Parents or family	6
Friends	0
College recruiters	0
Other students	1
Other	17

Q3 What are your reason/goals for attending Pellissippi State?

Complete a certificate program	4
Obtain an Associates degree	26
Transfer to a 4-year college/university with Associates degree	65
Transfer to a 4-year college/university w/o Associates degree	32
Obtain/update job-related skills	9
Self-improvement/personal enjoyment	12
Change careers	7

Q4 Are you aware of the following Student Support Services?

	Yes	No
Academic advising	118	6

Career Placement	70	53
Financial Aid	122	2
Cashiers	105	19
Learning Center (Tutoring)	114	10
Testing Center	117	7
Student Life and Recreation (Student Organizations)	100	24
Services for Students with Disabilities	94	30
Admissions & Records	117	6
Counseling (personal or career)	79	44
TRIO student support	87	36

Q5 How often do you use the following Student Support services?

	Often	Sometimes	Rarely	Never
Academic advising	4	41	49	24
Career Placement	2	4	12	52
Financial Aid	54	29	15	24
Cashiers	14	37	41	13
Learning Center (Tutoring)	14	13	24	63
Testing Center	15	36	27	39
Student Life and Recreation (Student Organizations)	5	6	20	67
Services for Students with Disabilities	4	5	5	80
Admissions & Records	12	56	30	18
Counseling (personal or career)	2	9	19	49
TRIO student support	5	0	8	74

Q6 How satisfied are you with the following Student Support services?

	Very	Somewhat	Not at all	Never used
Academic advising	36	46	9	3

Career Placement	6	6	0	6
Financial Aid	66	26	5	1
Cashiers	55	35	2	0
Learning Center (Tutoring)	28	12	2	8
Testing Center	49	24	2	2
Student Life and Recreation (Student Organizations)	15	10	1	5
Services for Students with Disabilities	6	4	1	3
Admissions & Records	58	36	3	1
Counseling (personal or career)	14	11	0	4
TRIO student support	8	3	1	1

Career Placement	18	104
Financial Aid	89	35
Cashiers	48	75
Learning Center (Tutoring)	24	99
Testing Center	31	92
Student Life and Recreation (Student Organizations)	23	99
Services for Students with Disabilities	13	110
Admissions & Records	92	31
Counseling (personal or career)	15	109
TRIO student support	14	108

Q7 How did you learn about the following Student Support services?

	Mail	Catalog	Web	Student	Employ
				ee	
Academic advising	16	26	26	17	33
Career Placement	1	26	19	9	15
Financial Aid	20	30	38	16	17
Cashiers	9	19	26	18	32
Learning Center (Tutoring)	8	10	24	24	44
Testing Center	5	12	24	16	60
Student Life and Recreation (Student Organizations)	7	19	34	25	14
Services for Students with Disabilities	4	20	27	10	32
Admissions & Records	15	36	30	13	22
Counseling (personal or career)	3	19	23	8	24
TRIO student support	11	11	30	12	21

Q8 Have you accessed Pellissippi State's Web Site for any of the following Student Support services?

	Yes	No
Academic advising	49	74

Q9 Do you feel Student Services services are readily available to you?

Yes	1
.....	1
.....	4
No	9
<i>If "No," please explain.</i>	9

Q10 Have you participated in campus activities (events, clubs, and intramurals) outside of the classroom?

Yes	23
No	100
<i>If "Yes," in which activities?</i>	21
<i>If "No," please state why:</i>	69

Q11 If you participate in campus activities, do you feel a sense of belonging in college clubs or at events?

Yes	37
No	36

Q12 When did you register for your Fall 2004 classes?

Priority (April-July)	69
Final (August)	56

Q13 Do you plan to return next semester?

Yes	115
No	10
<i>If "No," please state reason</i>	10

Q14 If "Yes," to Q13, did you use priority registration in November?
 Yes 87
 No 32

Q21 How would you evaluate your educational experience at Pellissippi State?
Excellent Good Fair Poor
 . 35 70 18 2

Q15 If you could start college again would you enroll at Pellissippi?
Definitely Probably No
 . 54 60 10
 If "No," please state reason 7

Q22 Demographic Information.
 Age 122
 Race 119
 Gender 121

Q16 Did you participate in any of the following before you enrolled at Pellissippi?

	Yes	No
Information Sessions	38	86
Open House	33	91
Campus Tours	44	79
ACT Workshops	14	109
Seniors on Campus	3	119
Orientation	66	58
Attend Pellissippi State Classes in Summer Term	2	121
Placement Test Workshops	21	103
Dual Enrollment while in High School	6	117

Q23 Do you work...
 On Campus 4
 Off Campus 86
 Both 7
 Do not work 30

Q24 Hours worked per week:

Q17 Do you feel safe on Pellissippi State campuses?
 Yes 124
 No 1
 If no, please explain 1

Q18 Do you feel comfortable in your classroom environment?
 Yes 115
 No 10

Q19 Can you name one Pellissippi State staff or instructor that you feel you could go to for help?
 Yes 113
 No 11

Q20 Are you enrolled in classes at more than one Pellissippi State campus?
 Yes 20
 No 105
 If "Yes," at which campuses? 13

First Time Freshman Survey Fall 2004 Percentages

The purpose of the First Time Freshmen survey is to gauge perceptions of the first time college student experience. This survey will measure satisfaction with a variety of individual experiences while attending Pellissippi State, and helps Pellissippi State identify strengths and weaknesses in how we serve our community. Your responses will be kept strictly confidential, will be combined with other responses, and will be reported as group data only. Please, help us by completing this survey.

Q1 Attending Pellissippi State was my

1st choice	62.4%
2nd choice	19.2%
Other	18.4%

Q2 What major factor affected your decision (check one) to attend Pellissippi State?

Location	22.4%
Cost	40.8%
Financial Aid	8.0%
Programs of study	8.8%
Parents or family	4.8%
Friends	0.0%
College recruiters	0.0%
Other students	0.8%
Other	13.6%

Q3 What are your reason/goals for attending Pellissippi State?

Complete a certificate program	3.2%
Obtain an Associates degree	20.8%
Transfer to a 4-year college/university with Associates degree	52.0%
Transfer to a 4-year college/university w/o Associates degree	25.6%
Obtain/update job-related skills	7.2%
Self-improvement/personal enjoyment	9.6%
Change careers	5.6%

Q4 Are you aware of the following Student Support Services?

	Yes	No
Academic advising	94.4%	4.8%

Career Placement	56.0%	42.4%
Financial Aid	97.6%	1.6%
Cashiers	84.0%	15.2%
Learning Center (Tutoring)	91.2%	8.0%
Testing Center	93.6%	5.6%
Student Life and Recreation (Student Organizations)	80.0%	19.2%
Services for Students with Disabilities	75.2%	24.0%
Admissions & Records	93.6%	4.8%
Counseling (personal or career)	63.2%	35.2%
TRIO student support	69.6%	28.8%

Q5 How often do you use the following Student Support services?

	Often	Sometime ^s	Rarely	Never
Academic advising	3.4%	34.7%	41.5%	20.3%
Career Placement	2.9%	5.7%	17.1%	74.3%
Financial Aid	44.3%	23.8%	12.3%	19.7%
Cashiers	13.3%	35.2%	39.0%	12.4%
Learning Center (Tutoring)	12.3%	11.4%	21.1%	55.3%
Testing Center	12.8%	30.8%	23.1%	33.3%
Student Life and Recreation (Student Organizations)	5.0%	6.0%	20.0%	67.0%
Services for Students with Disabilities	4.3%	5.3%	5.3%	85.1%
Admissions & Records	10.3%	47.9%	25.6%	15.4%
Counseling (personal or career)	2.5%	11.4%	24.1%	62.0%
TRIO student support	5.7%	0.0%	9.2%	85.1%

Q6 How satisfied are you with the following Student Support services?

	Very	Somewha ^t	Not at all	Never used
Academic advising	38.3%	48.9%	9.6%	3.2%

Career Placement	33.3%	33.3%	0.0%	33.3%
Financial Aid	67.3%	26.5%	5.1%	1.0%
Cashiers	59.8%	38.0%	2.2%	0.0%
Learning Center (Tutoring)	54.9%	23.5%	3.9%	15.7%
Testing Center	62.8%	30.8%	2.6%	2.6%
Student Life and Recreation (Student Organizations)	48.4%	32.3%	3.2%	16.1%
Services for Students with Disabilities	42.9%	28.6%	7.1%	21.4%
Admissions & Records	59.2%	36.7%	3.1%	1.0%
Counseling (personal or career)	46.7%	36.7%	0.0%	13.3%
TRIO student support	61.5%	23.1%	7.7%	7.7%

Career Placement	14.4%	83.2%
Financial Aid	71.2%	28.0%
Cashiers	38.4%	60.0%
Learning Center (Tutoring)	19.2%	79.2%
Testing Center	24.8%	73.6%
Student Life and Recreation (Student Organizations)	18.4%	79.2%
Services for Students with Disabilities	10.4%	88.0%
Admissions & Records	73.6%	24.8%
Counseling (personal or career)	12.0%	87.2%
TRIO student support	11.2%	86.4%

Q7 How did you learn about the following Student Support services?

	Mail	Catalog	Web	Student	Employ
				ee	
Academic advising	13.6%	22.0%	22.0%	14.4%	28.0%
Career Placement	1.4%	37.1%	27.1%	12.9%	21.4%
Financial Aid	16.4%	24.6%	31.1%	13.1%	13.9%
Cashiers	8.6%	18.1%	24.8%	17.1%	30.5%
Learning Center (Tutoring)	7.0%	8.8%	21.1%	21.1%	38.6%
Testing Center	4.3%	10.3%	20.5%	13.7%	51.3%
Student Life and Recreation (Student Organizations)	7.0%	19.0%	34.0%	25.0%	14.0%
Services for Students with Disabilities	4.3%	21.3%	28.7%	10.6%	34.0%
Admissions & Records	12.8%	30.8%	25.6%	11.1%	18.8%
Counseling (personal or career)	3.8%	24.1%	29.1%	10.1%	30.4%
TRIO student support	12.6%	12.6%	34.5%	13.8%	24.1%

Q8 Have you accessed Pellissippi State's Web Site for any of the following Student Support services?

	Yes	No
Academic advising	39.2%	59.2%

Q9 Do you feel Student Services services are readily available to you?

Yes	91.2%
No	7.2%
<i>If "No," please explain.</i>	7.2%

Q10 Have you participated in campus activities (events, clubs, and intramurals) outside of the classroom?

Yes	18.4%
No	80.0%
<i>If "Yes," in which activities?</i>	16.8%
<i>If "No," please state why:</i>	55.2%

Q11 If you participate in campus activities, do you feel a sense of belonging in college clubs or at events?

Yes	29.6%
No	28.8%

Q12 When did you register for your Fall 2004 classes?

Priority (April-July)	55.2%
Final (August)	44.8%

Q13 Do you plan to return next semester?

Yes	92.0%
No	8.0%
<i>If "No," please state reason</i>	8.0%

Q14 If "Yes," to Q13, did you use priority registration in November?

Yes	69.6%
No	25.6%

Q15 If you could start college again would you enroll at Pellissippi?

	<i>Definitely</i>	<i>Probably</i>	<i>No</i>
.	43.2%	48.0%	8.0%

If "No," please state reason 5.6%

Q16 Did you participate in any of the following before you enrolled at Pellissippi?

	<i>Yes</i>	<i>No</i>
Information Sessions	30.4%	68.8%
Open House	26.4%	72.8%
Campus Tours	35.2%	63.2%
ACT Workshops	11.2%	87.2%
Seniors on Campus	2.4%	95.2%
Orientation	52.8%	46.4%
Attend Pellissippi State Classes in Summer Term	1.6%	96.8%
Placement Test Workshops	16.8%	82.4%
Dual Enrollment while in High School	4.8%	93.6%

Q17 Do you feel safe on Pellissippi State campuses?

Yes	99.2%
No	0.8%
<i>If no, please explain</i>	0.8%

Q18 Do you feel comfortable in your classroom environment?

Yes	92.0%
No	8.0%

Q19 Can you name one Pellissippi State staff or instructor that you feel you could go to for help?

Yes	90.4%
No	8.8%

Q20 Are you enrolled in classes at more than one Pellissippi State campus?

Yes	16.0%
No	84.0%
<i>If "Yes," at which campuses?</i>	10.4%

Q21 How would you evaluate your educational experience at Pellissippi State?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>
.	28.0%	56.0%	14.4%	1.6%

Q22 Demographic Information.

Age	97.6%
Race	95.2%
Gender	96.8%

Q23 Do you work...

On Campus	3.2%
Off Campus	68.8%
Both	5.6%
Do not work	24.0%

Q24 Hours worked per week:

75.2%

First Time Freshman Survey Fall 2004 Literal Responses

q9a	q10a	q10b	q13a	q15b	q17a	q20a	q22a
If "No," please explain.	If "Yes," in which activities?	If "No," please state why:	If "No," please state reason	If "No," please state reason	If no, please explain	If "Yes," at which campuses?	Age
I have no idea about whe	ABAS	busy	Berea Colle	distance	Nope. Anybody can come a	Blount	17 x 3
i have no idea what stud	concerts	Campus	ETSU	goto UT		Blount and Main	18 x 47
ive never heard of it	cosa	didnt know x 3	lied to me	highschool		Blount County	19 x 34
most are ok, but student	COSA	i dont know	no money	highschool		Blount County	20 x 4
Never heard much about t	cosa	I work.	no money	I prefer UT		Blount County and Divisi	21 x 4
Not enough tutors	Fallfest	Interest	Not sure	lied to me		Blount County and Divisi	22 x 4
obviously they are not b	films shown	Kids/no tim	transfer	Waist Time		division/magnolia	23 x 2
They are available but n	Game Night	lame.	transfer			Hardin Valley	24
yes	heavy	lly sure	transferring			Hardin Valley	25 x 2
	i-club	Never Knew	undecided			Magnolia Division Stree	26 x 6
	i'm not rea	no goodones				main and magnolia	27
	Intervar.	no info				web classes, plus one at	28
	intravarsit	no interest				web classes, plus one at	31 x 5
	Jazz Band	No need					33

q9a	q10a	q10b	q13a	q15b	q17a	q20a	q22a
If "No," please explain.	If "Yes," in which activities?	If "No," please state why:	If "No," please state reason	If "No," please state reason	If no, please explain	If "Yes," at which campuses?	Age
	music	No time x 26					34
	Music, etc.	Not enough					39 x 2
	no	Not had any					43
	No time	not social					46
	STEAM&TRIO	schedule					47
	They are	single mom					53
	Trio events	this sucks					
		time x 8					
		too busy x 4					
		unaware					
		very busy					
		work x 4					
		workload					