

Enrolled Student Survey—Community Colleges

Directions: In this questionnaire, you are asked to respond with regard to your experience at Pellissippi State Technical Community College. Please select only one response from the choices given and circle the appropriate number on the survey form.

1. How satisfied are you with the educational experience you have had at PSTCC?
 1 Very Dissatisfied 2 Dissatisfied 3 Satisfied 4 Very Satisfied

2. If you could start college again, would you enroll at PSTCC?
 1 Definitely Not 2 Probably Not 3 Probably Yes 4 Definitely Yes

How do you rate the following aspects of your PSTCC experience?

3. Your academic experience..... Poor Fair Good Excellent
4. Your social experience Poor Fair Good Excellent
5. Your cultural experience..... Poor Fair Good Excellent
6. Your overall experience..... Poor Fair Good Excellent

7. While attending PSTCC, how often would you say you have done each of the following?

Activity	Never	Seldom	Occasionally	Often
Used written reference materials	1	2	3	4
Completed a paper or project that integrated ideas from several sources	1	2	3	4
Applied a concept or technique you learned in class in another setting	1	2	3	4
Used on-line library databases (Infotrack, etc.)	1	2	3	4
Tried to explain a method or theory to another person	1	2	3	4
Used the internet in classroom assignments	1	2	3	4

8. Please indicate if you have used any of the following services at Pellissippi State Technical Community College, and rate your overall satisfaction with each. If you **did not use (N/A)** any of the services, please mark the corresponding box and move to the next item.

Service	USE		SATISFACTION			
	N/A	Used->	Poor	Fair	Good	Excellent
Library Facilities/Services	1	2	1	2	3	4
Registration Services	1	2	1	2	3	4
Financial Aid Services	1	2	1	2	3	4
Computer Facilities/Services	1	2	1	2	3	4
Advising Services	1	2	1	2	3	4
Practicum/intern/service learning experience	1	2	1	2	3	4

What is your major? Please choose one of the following by checking the box next to each response. If you have more than one major, please indicate your primary major only.

- | | | | |
|---|--|--|--|
| Y Civil Engineering Technology
Y Communications Graphics Technology
Y Computer Accounting
Y Computer Integrated Drafting and Design Technology | Y Computer Integrated Drafting and Design Technology
Y Computer Science and Information Technology
Y Early Childhood Education
Y E-Commerce/Marketing | Y Electrical Engineering Technology
Y General Technology
Y Geographic Information Systems
Y High Performance Computing
Y Hospitality
Y Interior Design Technology | Y Local Area Network Operations/Mgt Management
Y Mechanical Engineering Technology
Y Music Technology (inactive)
Y Networking and Communications Systems Technology |
|---|--|--|--|

- Y Office Systems Technology
- Y Paralegal Studies (formerly Legal Assistant Technology)
- Y Photography
- Y Professional Studies
- Y Social Services
- Y Supervision
- Y University Parallel (AA)
- Y University Parallel (AS)
- Y Video Production Technology
- Y Web Development Technology

9. In answering the questions below, please think of your **overall experience** at PSTCC. Please indicate the degree to which your education at PSTCC has added to your abilities in each of the following skills areas.

Skills Area	Very Little	Somewhat	Very Much
Practical skills necessary to obtain employment in your field	1	2	3
Getting along with people of different races or ethnic groups	1	2	3
Ability to grow and learn as a person	1	2	3
Ability to lead or guide others	1	2	3
Self-confidence in expressing your ideas	1	2	3
Appreciation of different cultures	1	2	3
Planning and carrying out projects	1	2	3
Speaking effectively	1	2	3
Writing effectively	1	2	3
Understanding written information	1	2	3
Understanding graphic information	1	2	3
Ability to use information/computer technology	1	2	3
Learning on your own	1	2	3
Defining and solving problems	1	2	3
Working cooperatively in a group	1	2	3
Ability to understand mathematical concepts	1	2	3
Understanding global environmental concerns	1	2	3
Understanding/appreciating the arts	1	2	3
Understanding/applying scientific principles and methods	1	2	3

10. The following questions relate to your major. Thinking about your major, please rate the quality of each item below.

		Quality of item			
Availability of your faculty advisor	Poor	Fair	Good	Excellent	
Quality of information provided by your advisor	Poor	Fair	Good	Excellent	
Clarity of degree requirements in the major	Poor	Fair	Good	Excellent	
Clarity of objectives for courses in the major	Poor	Fair	Good	Excellent	
Opportunities for student evaluation of instruction	Poor	Fair	Good	Excellent	
Availability of faculty to help students outside of class ...	Poor	Fair	Good	Excellent	
Quality of courses to prepare you for employment	Poor	Fair	Good	Excellent	
Quality of instruction in the major	Poor	Fair	Good	Excellent	
Opportunities to express ideas in writing in the major	Poor	Fair	Good	Excellent	
Usefulness of information learned in class in	Poor	Fair	Good	Excellent	

day-to-day activities.

11. Do you think that you have developed a relationship with one or more faculty members such that you could ask them for a letter of recommendation?
- A. Yes
B. No
C. No Opinion
12. If you could choose your major again, would you select the same major?
- A. Definitely No
B. Probably No
C. Probably Yes
D. Definitely Yes
13. Overall, how satisfied are you with the climate of diversity at PSTCC?
- 1 Very Dissatisfied 2 Dissatisfied 3 Satisfied 4 Very Satisfied
14. Do you think your high school adequately prepared you for college work?
- 1 Definitely Not 2 Probably Not 3 Probably Yes 4 Definitely Yes

Background Information: The series of questions below are optional and relate to a variety of demographic areas that are needed to better serve PSTCC. PSTCC assures you that all of the material provided is anonymous and will remain confidential.

15. Student Identification Number _____ -- _____ -- _____
16. What is your gender?
- A. Female B. Male
17. What is your present age?
- A. Under 22 D. 31 to 45
B. 22 to 24 E. 46 to 60
C. 25 to 30 F. Over 60
18. What is your race/ethnic group?
- A. Asian-American/Pacific Islander D. Caucasian
B. Native American/American Indian E. Hispanic/Latino
C. African American F. Other _____
19. On average, how many hours per week do you study/prepare for a typical course?
- A. None D. 11-15 hours
B. 1-5 hours E. 16-20 hours
C. 6-10 hours F. More than 20 hours per week
20. For the most part, are you a part-time or full-time student?
- A. Full-time B. Part-time
21. While attending Blank State Community College, about how many hours do you work per week? A.
- Not employed D. 20 to 29 hours
B. Employed fewer than 10 hours E. 30 to 40 hours
C. 10 to 19 hours F. More than 40 hours
22. How many credit hours have you earned at PSTCC (not counting this term)?
- A. Fewer than 12 credit hours D. 60 to 89 credit hours
B. 12 to 24 credit hours E. 90 or more credit hours
C. 25 to 59 credit hours
23. Do you plan to transfer to a four-year university upon completion of your coursework at PSTCC?
- A. Yes
B. No
C. Have not decided at this time