

# **National Community College Benchmark Project**

## **Report of 2006 Aggregate Data**

**Prepared for: Pellissippi State Technical Community  
College**

**REVISED REPORT: October 16, 2006**

## 2006 Participants

Shelton State Community College (AL)  
Mid-South Community College (AR)  
NorthWest Arkansas Community College (AR)  
Ouachita Technical College (AR)  
Chandler – Gilbert Community College (AR)  
Cochise College (AZ)  
Estrella Mountain Community College (AZ)  
GateWay Community College (AZ)  
Glendale Community College (AZ)  
Maricopa County Community College District (AZ)  
Paradise Valley Community College (AZ)  
Phoenix College (AZ)  
Rio Salado College (AZ)  
Scottsdale Community College (AZ)  
South Mountain Community College (AZ)  
Yavapai College (AZ)  
Colorado Mountain College (CO)  
Brevard Community College (FL)  
Broward Community College (FL)  
Central Florida Community College (FL)  
Chipola College (FL)  
Daytona Beach Community College (FL)  
Edison College (FL)  
Florida Community College at Jacksonville (FL)  
Gulf Coast Community College (FL)  
Hillsborough Community College (FL)  
Indian River Community College (FL)  
Lake City Community College (FL)  
Lake-Sumter Community College (FL)  
Manatee Community College (FL)  
Miami Dade College (FL)  
North Florida Community College (FL)  
Okaloosa-Walton College (FL)  
Palm Beach Community College (FL)  
Pasco-Hernando Community College (FL)  
Pensacola Junior College (FL)  
Polk Community College (FL)  
Santa Fe Community College (FL)  
Seminole Community College (FL)  
South Florida Community College (FL)  
St. Johns River Community College (FL)  
St. Petersburg College (FL)  
Tallahassee Community College (FL)  
Valencia Community College (FL)  
Savannah Technical College (GA)  
Des Moines Area Community College (IA)  
Ellsworth Community College (IA)  
Hawkeye Community College (IA)  
Iowa Western Community College (IA)  
Marshalltown Community College (IA)  
Black Hawk College (IL)  
College of DuPage (IL)  
College of Lake County (IL)  
Illinois Central College (IL)  
Vincennes University (IN)  
Garden City Community College (KS)  
Johnson County Community College (KS)  
Carroll Community College (MD)  
Prince George's Community College (MD)  
Central Maine Community College (ME)  
Lake Michigan College (MI)  
Macomb Community College (MI)  
Northwestern Michigan College (MI)  
Schoolcraft College (MI)  
Southwestern Michigan College (MI)  
Washtenaw Community College (MI)

## 2006 Participants (Continued)

Rochester Community and Technical (MN)  
Crowder College (MO)  
Metropolitan Community College – Maple Woods (MO)  
Metropolitan Community College – Blue River (MO)  
Metropolitan Community College – Kansas City (MO)  
Itawamba Community College (MS)  
Ashville-Buncombe Technical Community College (NC)  
Central Piedmont Community College (NC)  
Wayne Community College (NC)  
Central Community College (NE)  
Metropolitan Community College (NE)  
Burlington County College (NJ)  
Mercer County Community College (NJ)  
Raritan Valley Community College (NJ)  
Central New Mexico Community College (NM)  
Dona Ana Branch Community College (NM)  
Eastern New Mexico University-Roswell (NM)  
San Juan College (NM)  
Truckee Meadows Community College (NV)  
Adirondack Community College (NY)  
Broome Community College (NY)  
Cayuga Community College (NY)  
Clinton Community College (NY)  
Columbia-Greene Community College (NY)  
Corning Community College (NY)  
Dutchess Community College (NY)  
Erie Community College (NY)  
Fulton-Montgomery Community College (NY)  
Genesee Community College (NY)  
Hudson Valley Community College (NY)  
Jamestown Community College (NY)  
Jefferson Community College (NY)  
Mohawk Valley Community College (NY)  
Monroe Community College (NY)  
Nassau Community College (NY)  
Niagara County Community College (NY)  
North County Community College (NY)  
Onondaga Community College (NY)  
Orange County Community College (NY)  
Schenectady County Community College (NY)  
Suffolk County Community College (NY)  
Sullivan County Community College (NY)  
Tompkins-Cortland Community College (NY)  
Westchester Community College (NY)  
Cuyahoga Community College (OH)  
Lane Community College (OR)  
Bucks County Community College (PA)  
Butler County Community College (PA)  
Community College of Allegheny County (PA)  
Community College of Beaver County (PA)  
Community College of Philadelphia (PA)  
Delaware County Community College (PA)  
Harrisburg Area Community College (PA)  
Lehigh Carbon Community College (PA)  
Luzerne County Community College (PA)  
Montgomery County Community College (PA)  
Northampton Community College (PA)  
Pennsylvania Highlands Community College (PA)  
Westmorland County Community College (PA)  
Chattanooga State Technical Community College (TN)  
Cleveland State Community College (TN)  
Columbia State Community College (TN)  
Dyersburg State Community College (TN)  
Jackson State Community College (TN)  
Motlow State Community College (TN)  
Nashville State Technical Community College (TN)

### 2006 Participants (Continued)

Northeast State Technical Community College (TN)  
Pellissippi State Technical Community College (TN)  
Roane State Community College (TN)  
Southwest Tennessee Community College (TN)  
Volunteer State Community College (TN)  
Walters State Community College (TN)  
Amarillo College (TX)  
Austin Community College (TX)  
Brazosport College (TX)  
Collin County Community College (TX)

Houston Community College System (TX)  
Northwest Vista College (TX)  
Richland College (TX)  
San Antonio College (TX)  
Clark College (WA)  
Highline Community College (WA)  
Fox Valley Technical College (WI)  
Moraine Park Technical College (WI)  
Northcentral Technical College (WI)  
Laramie County Community College (WY)

**Characteristics: All Reporting Institutions**

**Institution Type:**

|                         |    |        |
|-------------------------|----|--------|
| Single Campus:          | 81 | 53.30% |
| Multi-Campus:           | 64 | 42.10% |
| Multi-College District: | 7  | 4.60%  |

**Calendar:**

|                   |     |        |
|-------------------|-----|--------|
| Semester:         | 143 | 94.10% |
| Quarter:          | 6   | 3.90%  |
| Trimester:        | 3   | 2.00%  |
| 4-1-4 or Similar: | 0   | 0.00%  |
| Other:            | 0   | 0.00%  |

**Campus Environment:**

|                            |    |        |
|----------------------------|----|--------|
| Urban:                     | 28 | 18.40% |
| Suburban:                  | 38 | 25.00% |
| Rural:                     | 39 | 25.70% |
| Urban and Suburban:        | 16 | 10.50% |
| Suburban and Rural:        | 16 | 10.50% |
| Urban and Rural:           | 10 | 6.60%  |
| Urban, Suburban and Rural: | 5  | 3.30%  |

**Faculty Unionized:**

|      |    |        |
|------|----|--------|
| Yes: | 77 | 50.70% |
| No:  | 75 | 49.30% |

**Control:**

|              |     |         |
|--------------|-----|---------|
| Public:      | 152 | 100.00% |
| Private:     | 0   | 0.00%   |
| Proprietary: | 0   | 0.00%   |

**Characteristics: Pellissippi State Technical Community College**

Institution Type: Single-campus  
 Campus Environment: Suburban  
 Control: Public  
 Calendar: Semester  
 Faculty Unionized: No

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| <b>FORM 1: Institution Information</b> | <b>Reporting Institution</b> | <b>% Rank</b> | <b>N</b> | <b>10th</b> | <b>25th</b>  | <b>Percentile Mdn</b> | <b>75th</b>  | <b>90th</b>   |
|--|------------------------------|---------------|----------|-------------|--------------|-----------------------|--------------|---------------|
| Service Area Total Population          | <b>504,505</b>               | 65%           | 147      | 115,785     | 200,115      | 363,937               | 702,682      | 1,461,131     |
| Service Area Unemployment Rate         | <b>4.00%</b>                 | 30%           | 145      | 3.16%       | 3.90%        | 4.60%                 | 5.50%        | 6.20%         |
| Service Area Median HH Income          | <b>\$34,658</b>              | 22%           | 144      | \$31,234    | \$34,945     | \$39,154              | \$47,343     | \$59,353      |
| IPEDS Enrollment                       | <b>7,562</b>                 | 55%           | 152      | 2,347       | 4,248        | 7,033                 | 12,655       | 20,977        |
| Full-time Credit Headcount             | <b>3,978</b>                 | 66%           | 152      | 1,042       | 1,653        | 3,110                 | 4,812        | 7,867         |
| Part-time Credit Headcount             | <b>3,584</b>                 | 45%           | 152      | 1,181       | 2,197        | 4,107                 | 7,560        | 14,182        |
| % Transfer Credit Hours                | <b>60%</b>                   | 44%           | 129      | 35.00%      | 51.37%       | 61.20%                | 70.00%       | 79.40%        |
| % Technical/Career Credit Hours        | <b>26%</b>                   | 40%           | 126      | 11.67%      | 20.98%       | 27.83%                | 40.11%       | 51.00%        |
| % Developmental Credit Hours           | <b>14%</b>                   | 69%           | 131      | 5.03%       | 7.51%        | 11.20%                | 15.00%       | 18.24%        |
| Non-credit Headcount                   | <b>1,089</b>                 | 20%           | 137      | 484         | 1,380        | 3,214                 | 5,996        | 11,611        |
| Credit Student Median Age              | <b>22</b>                    | 48%           | 150      | 20          | 21           | 23                    | 25           | 28            |
| % Female Credit Students               | <b>53.80%</b>                | 9%            | 151      | 54.00%      | 56.70%       | 59.70%                | 62.60%       | 65.00%        |
| % First-generation Students            | <b>43%</b>                   | 52%           | 62       | 17.70%      | 26.00%       | 42.44%                | 54.00%       | 70.12%        |
| % Nonresident Alien                    | <b>0.80%</b>                 | 52%           | 152      | 0.00%       | 0.14%        | 0.63%                 | 1.32%        | 3.27%         |
| % Black, Non-Hispanic                  | <b>7.20%</b>                 | 48%           | 152      | 1.93%       | 3.10%        | 7.35%                 | 13.85%       | 23.34%        |
| % American Indian or Alaskan Native    | <b>0.40%</b>                 | 37%           | 152      | 0.20%       | 0.30%        | 0.50%                 | 0.91%        | 2.24%         |
| % Asian or Pacific Islander            | <b>1.80%</b>                 | 46%           | 152      | 0.70%       | 1.00%        | 1.90%                 | 3.16%        | 4.69%         |
| % Hispanic                             | <b>1.60%</b>                 | 24%           | 152      | 1.00%       | 1.62%        | 3.85%                 | 9.41%        | 22.02%        |
| % White, Non-Hispanic                  | <b>86.60%</b>                | 80%           | 152      | 45.70%      | 62.27%       | 77.00%                | 84.15%       | 91.21%        |
| % Race/Ethnicity Unknown               | <b>1.60%</b>                 | 35%           | 152      | 0.00%       | 0.68%        | 3.09%                 | 7.00%        | 10.99%        |
| Tuition and Fees per Credit Hour       | <b>\$114</b>                 | 83%           | 152      | \$41        | \$57         | \$69                  | \$98         | \$121         |
| Unrestricted Operating Funds           | <b>\$36,190,208</b>          | 57%           | 146      | \$8,612,388 | \$16,816,978 | \$30,394,836          | \$56,820,544 | \$103,065,549 |
| % Funds from Local Sources             | <b>3.00%</b>                 | 18%           | 138      | 1.60%       | 5.22%        | 22.25%                | 39.03%       | 61.44%        |
| % Funds from State                     | <b>52.00%</b>                | 71%           | 146      | 11.32%      | 26.74%       | 33.32%                | 54.35%       | 64.52%        |
| % Funds from Tuition                   | <b>45.00%</b>                | 85%           | 146      | 19.63%      | 24.00%       | 33.74%                | 42.33%       | 48.17%        |

|  | <b>Reporting<br/>Institution</b> | % Rank | N   | 10th   | 25th   | Percentile<br>Mdn | 75th   | 90th   |
|--|----------------------------------|--------|-----|--------|--------|-------------------|--------|--------|
| <b>FORM 2: Proportions of Students that Completed Degree or Certificate or Transferred within Three Years (Fall 2002 GRS Cohort)</b> |                                  |        |     |        |        |                   |        |        |
| % Completed in Three Years (Col 3)   |                                  |        |     |        |        |                   |        |        |
| Full-time, First-time in Fall 2002   | <b>10.33%</b>                    | 13%    | 150 | 9.45%  | 13.21% | 21.54%            | 28.66% | 36.02% |
| Part-time, First-time in Fall, 2002  | <b>4.18%</b>                     | 38%    | 113 | 1.64%  | 3.01%  | 5.46%             | 9.28%  | 12.42% |
| % Transferred in Three Years (Col 5)   |                                  |        |     |        |        |                   |        |        |
| Full-time, First-time in Fall 2002   | <b>16.05%</b>                    | 54%    | 130 | 7.75%  | 11.22% | 15.00%            | 19.84% | 27.56% |
| Part-time, First-time in Fall 2002   | <b>7.46%</b>                     | 36%    | 87  | 2.07%  | 5.93%  | 8.82%             | 15.72% | 26.60% |
| <b>FORM 3: Student Performance at Transfer Institutions (Most Recent AY)</b>   |                                  |        |     |        |        |                   |        |        |
| Cumulative First-year GPA (Col 2)  | <b>3.23</b>                      | 98%    | 66  | 2.60   | 2.81   | 2.93              | 3.00   | 3.10   |
| Average First-year Credit Hours (Col 4)  | <b>22.83</b>                     | 62%    | 55  | 16.36  | 19.20  | 21.67             | 23.64  | 25.04  |
| Percent Enrolled Next Year (Col 5)   | <b>74.35%</b>                    | 38%    | 56  | 58.68% | 67.41% | 75.79%            | 80.96% | 85.56% |
| <b>FORM 4: Credit Students Who Enrolled Next Term and Next Fall (Fall 2004)</b>  |                                  |        |     |        |        |                   |        |        |
| Next-term Persistence Rate (Col 4)   | <b>66.05%</b>                    | 29%    | 143 | 59.53% | 65.11% | 68.92%            | 72.45% | 76.25% |
| Fall-fall Persistence Rate (Col 7)   | <b>46.39%</b>                    | 42%    | 144 | 39.80% | 43.80% | 47.41%            | 51.17% | 54.86% |
| <b>FORM 5: Student Satisfaction and Engagement (Most Recent Data)</b>  |                                  |        |     |        |        |                   |        |        |
| Noel-Levitz Summary Items  |                                  |        |     |        |        |                   |        |        |
| Educational experience met expectations  | --                               | --     | 46  | 4.5    | 4.6    | 4.7               | 5.0    | 5.1    |
| Overall satisfaction with experiences  | --                               | --     | 46  | 5.2    | 5.3    | 5.4               | 5.6    | 5.8    |
| Would enroll here again  | --                               | --     | 44  | 5.4    | 5.6    | 5.7               | 6.0    | 6.0    |
| CCSSE Benchmarks   |                                  |        |     |        |        |                   |        |        |
| Active and Collaborative Learning  | <b>49.9</b>                      | 58%    | 79  | 45.2   | 47.7   | 49.6              | 51.9   | 53.7   |
| Student Effort   | <b>52.6</b>                      | 84%    | 79  | 46.3   | 48.4   | 50.5              | 52.0   | 54.1   |
| Academic Challenge   | <b>50.0</b>                      | 54%    | 79  | 45.8   | 48.3   | 49.9              | 51.5   | 52.9   |
| Student-Faculty Interaction  | <b>54.4</b>                      | 90%    | 79  | 46.0   | 48.0   | 50.3              | 52.6   | 54.4   |
| Support for Learners   | <b>47.6</b>                      | 30%    | 79  | 45.3   | 46.7   | 49.5              | 52.2   | 54.2   |
| ACT Student Opinion Survey Items   |                                  |        |     |        |        |                   |        |        |
| Choose to attend   | --                               | --     | 37  | 3.8    | 3.9    | 4.0               | 4.1    | 4.2    |
| Impression of quality  | --                               | --     | 37  | 3.6    | 3.7    | 3.8               | 4.1    | 4.2    |

|   | <b><u>Reporting Institution</u></b> | % Rank | N   | 10th   | 25th   | Percentile Mdn | 75th   | 90th   |
|---|-------------------------------------|--------|-----|--------|--------|----------------|--------|--------|
| <b>FORM 6: Student Goal Attainment (Most Recent Data)</b>                                   |                                     |        |     |        |        |                |        |        |
| % Graduates and Completers (Col 1)  | <b>95.10%</b>                       | 49%    | 69  | 81.90% | 88.75% | 95.10%         | 97.94% | 99.00% |
| % Leavers and Non-completers (Col 1)  | --                                  | --     | 27  | 31.50% | 38.90% | 57.00%         | 71.79% | 93.14% |
| <b>FORM 7: Credit, College-level Course Retention and Success Rates (Fall 2004)</b>         |                                     |        |     |        |        |                |        |        |
| Retention Rate (Col 4)  | <b>85.56%</b>                       | 32%    | 151 | 81.38% | 84.42% | 87.82%         | 90.59% | 92.52% |
| Enrollee Success Rate (Col 5)   | <b>66.76%</b>                       | 4%     | 151 | 68.59% | 71.36% | 74.03%         | 76.90% | 79.80% |
| Completer Success Rate (Col 6)  | <b>78.02%</b>                       | 1%     | 151 | 79.78% | 81.78% | 84.72%         | 88.25% | 90.88% |
| <b>FORM 8: Credit Developmental/Remedial Course Retention and Success Rates (Fall 2004)</b> |                                     |        |     |        |        |                |        |        |
| Math Retention Rate (Col 4)   | <b>88.26%</b>                       | 75%    | 150 | 71.70% | 77.09% | 83.49%         | 88.02% | 93.14% |
| Writing Retention Rate (Col 4)  | <b>92.24%</b>                       | 80%    | 143 | 75.06% | 81.18% | 86.82%         | 90.78% | 94.91% |
| Reading/Writing Retention Rate (Col 4)  | <b>91.77%</b>                       | 68%    | 28  | 77.58% | 80.35% | 88.60%         | 92.79% | 96.62% |
| Reading Retention Rate (Col 4)  | <b>91.29%</b>                       | 68%    | 142 | 77.12% | 83.54% | 88.00%         | 92.23% | 95.16% |
| Math Enrollee Success Rate (Col 5)  | <b>43.06%</b>                       | 5%     | 150 | 44.18% | 50.12% | 55.56%         | 61.98% | 70.27% |
| Writing Enrollee Success Rate (Col 5)   | <b>57.57%</b>                       | 17%    | 143 | 53.32% | 59.97% | 65.98%         | 71.43% | 75.95% |
| Reading/Writing Success Rate (Col 5)  | <b>62.17%</b>                       | 18%    | 28  | 56.98% | 62.68% | 68.88%         | 73.02% | 78.77% |
| Reading Enrollee Success Rate (Col 5)   | <b>57.52%</b>                       | 11%    | 142 | 56.98% | 63.82% | 70.45%         | 76.39% | 80.77% |
| Math Completer Success Rate (Col 6)   | <b>48.78%</b>                       | 3%     | 150 | 56.79% | 61.04% | 68.33%         | 77.23% | 84.74% |
| Writing Completer Success Rate (Col 6)  | <b>62.41%</b>                       | 8%     | 143 | 64.44% | 69.84% | 77.27%         | 83.45% | 90.88% |
| Reading/Writing Success Rate (Col 6)  | <b>67.75%</b>                       | 7%     | 28  | 67.70% | 73.39% | 77.32%         | 82.91% | 90.74% |
| Reading Completer Success Rate (Col 6)  | <b>63.01%</b>                       | 4%     | 142 | 66.45% | 74.16% | 81.00%         | 87.72% | 94.59% |

|  | <u>Reporting Institution</u> | % Rank | N   | 10th   | 25th   | Percentile Mdn | 75th    | 90th    |
|--|------------------------------|--------|-----|--------|--------|----------------|---------|---------|
| <b>FORM 9: Credit Developmental/Remedial Student Retention and Success in First College-level Courses (Fall 2003 Cohort)</b> |                              |        |     |        |        |                |         |         |
| Math Retention Rate (Col 5)  | <b>81.98%</b>                | 40%    | 134 | 72.70% | 77.93% | 84.38%         | 88.35%  | 93.71%  |
| Writing Retention Rate (Col 5)   | <b>85.66%</b>                | 38%    | 132 | 78.71% | 83.46% | 87.65%         | 92.45%  | 95.53%  |
| Math Enrollee Success Rate (Col 6)   | <b>60.81%</b>                | 31%    | 134 | 49.31% | 57.34% | 65.67%         | 71.71%  | 77.79%  |
| Writing Enrollee Success Rate (Col 6)  | <b>60.56%</b>                | 10%    | 130 | 60.40% | 66.94% | 72.40%         | 78.07%  | 83.33%  |
| Math Completer Success Rate (Col 7)  | <b>74.18%</b>                | 34%    | 134 | 62.40% | 71.39% | 79.10%         | 86.72%  | 89.84%  |
| Writing Completer Success Rate (Col 7)   | <b>70.70%</b>                | 5%     | 130 | 72.55% | 77.87% | 83.67%         | 88.13%  | 91.02%  |
| <b>FORM 10: Career Program Completers (Most Recent Data)</b>   |                              |        |     |        |        |                |         |         |
| Employed in Related Field (Col 2)  | <b>75.86%</b>                | 73%    | 115 | 40.78% | 52.54% | 66.67%         | 76.12%  | 84.01%  |
| Pursuing Education (Col 3)   | <b>17.24%</b>                | 40%    | 107 | 4.83%  | 10.65% | 21.25%         | 33.60%  | 50.83%  |
| Employers Satisfied with Preparation   | <b>89.09%</b>                | 19%    | 48  | 79.27% | 90.65% | 95.67%         | 100.00% | 100.00% |
| <b>FORM 11: Retention and Success in Core Academic Skill Areas (Fall 2004)</b>   |                              |        |     |        |        |                |         |         |
| Comp I Retention Rate (Col 4)  | <b>85.13%</b>                | 33%    | 150 | 79.14% | 82.08% | 87.73%         | 91.70%  | 93.75%  |
| Comp II Retention Rate (Col 4)   | <b>75.92%</b>                | 14%    | 147 | 74.00% | 79.48% | 84.02%         | 88.94%  | 91.87%  |
| Algebra Retention Rate (Col 4)   | <b>76.53%</b>                | 34%    | 148 | 66.93% | 73.74% | 79.80%         | 86.08%  | 89.61%  |
| Speech Retention Rate (Col 4)  | <b>83.59%</b>                | 21%    | 149 | 80.77% | 84.30% | 88.10%         | 91.47%  | 94.87%  |
| Comp I Enrollee Success Rate (Col 5)   | <b>60.28%</b>                | 4%     | 150 | 63.33% | 67.16% | 71.66%         | 76.37%  | 80.41%  |
| Comp II Enrollee Success Rate (Col 5)  | <b>60.34%</b>                | 6%     | 147 | 60.92% | 64.74% | 69.19%         | 72.47%  | 77.94%  |
| Algebra Enrollee Success Rate (Col 5)  | <b>47.77%</b>                | 14%    | 147 | 44.76% | 52.00% | 58.67%         | 65.21%  | 70.82%  |
| Speech Enrollee Success Rate (Col 5)   | <b>70.16%</b>                | 18%    | 149 | 67.42% | 72.19% | 76.80%         | 81.43%  | 86.61%  |
| Comp I Completer Success Rate (Col 6)  | <b>70.80%</b>                | 3%     | 150 | 74.50% | 78.77% | 82.91%         | 87.43%  | 89.78%  |
| Comp II Completer Success Rate (Col 6)   | <b>79.48%</b>                | 31%    | 147 | 76.06% | 79.17% | 82.27%         | 87.27%  | 91.37%  |
| Algebra Completer Success Rate (Col 6)   | <b>62.42%</b>                | 7%     | 147 | 63.10% | 67.93% | 73.77%         | 79.55%  | 87.20%  |
| Speech Completer Success Rate (Col 6)  | <b>83.93%</b>                | 24%    | 149 | 79.01% | 84.11% | 88.47%         | 91.68%  | 94.22%  |

|  | <b><u>Reporting Institution</u></b> | % Rank | N   | 10th   | 25th   | Percentile Mdn | 75th   | 90th   |
|--|-------------------------------------|--------|-----|--------|--------|----------------|--------|--------|
| <b>FORM 12: Institution-wide Credit Grades (Fall 2004)</b>                       |                                     |        |     |        |        |                |        |        |
| Percent Withdrew   | <b>13.80%</b>                       | 60%    | 147 | 7.01%  | 9.61%  | 12.25%         | 15.84% | 18.64% |
| Percent Completed  | <b>86.20%</b>                       | 39%    | 147 | 81.36% | 84.16% | 87.75%         | 90.39% | 92.99% |
| Percent Successful   | <b>74.93%</b>                       | 0%     | 147 | 79.00% | 80.65% | 83.52%         | 87.05% | 89.92% |
| Percent A and B Grades   | <b>45.80%</b>                       | 3%     | 147 | 48.35% | 52.09% | 55.32%         | 58.79% | 62.01% |
| <b>FORM 13A: Minority Participation Rates (Fall 2004)</b>                        |                                     |        |     |        |        |                |        |        |
| % Minority Credit Students (Col 4)   | <b>11.66%</b>                       | 30%    | 149 | 5.33%  | 10.40% | 19.80%         | 31.74% | 43.89% |
| % Minority Employees (Col 4)   | <b>7.34%</b>                        | 27%    | 143 | 2.62%  | 6.49%  | 12.86%         | 22.31% | 36.78% |
| <b>FORM 13B: High School Graduates Enrolling at Institution (Fall 2004)</b>      |                                     |        |     |        |        |                |        |        |
| % Enrolling Public HS (Col 3)  | <b>39.84%</b>                       | 96%    | 98  | 9.40%  | 15.55% | 20.76%         | 27.38% | 33.51% |
| % Enrolling Private HS (Col 3)   | <b>31.99%</b>                       | 94%    | 49  | 3.96%  | 7.29%  | 12.50%         | 20.59% | 29.33% |
| % Enrolling Total (Col 3)  | <b>43.55%</b>                       | 95%    | 106 | 10.00% | 14.91% | 20.74%         | 26.57% | 35.75% |
| <b>FORM 14A: Market Penetration: Credit and Non-credit Students (AY 2004-05)</b> |                                     |        |     |        |        |                |        |        |
| Credit Student Penetration Rate (Col 3)  | <b>2.23%</b>                        | 34%    | 144 | 1.34%  | 1.95%  | 3.01%          | 3.95%  | 5.51%  |
| Non-credit Student Penetration Rate (Col 3)                                      | <b>0.67%</b>                        | 21%    | 141 | 0.31%  | 0.83%  | 1.67%          | 2.75%  | 4.98%  |
| <b>FORM 14B: Market Penetration: Community Participation (AY 2004-05)</b>        |                                     |        |     |        |        |                |        |        |
| Cultural Activities (Col 2)  | <b>1.43%</b>                        | 27%    | 45  | 0.09%  | 1.36%  | 3.22%          | 9.00%  | 25.46% |
| Public Meetings (Col 2)  | <b>4.63%</b>                        | 54%    | 40  | 0.49%  | 1.25%  | 3.27%          | 10.02% | 16.12% |
| Sporting Events (Col 2)  | <b>0.00%</b>                        | 5%     | 40  | 0.09%  | 0.59%  | 1.54%          | 4.12%  | 9.08%  |

|   | <u>Reporting Institution</u> | % Rank | N   | 10th     | 25th      | Percentile Mdn | 75th        | 90th        |
|---|------------------------------|--------|-----|----------|-----------|----------------|-------------|-------------|
| <b>FORM 15: Fiscal Year Business and Industry Productivity (FY 2005)</b>        |                              |        |     |          |           |                |             |             |
| Duplicated Headcount (Col 1)  | <b>1,370</b>                 | 27%    | 103 | 624      | 1,128     | 2,700          | 6,614       | 17,827      |
| Companies Served (Col 2)  | <b>50</b>                    | 44%    | 95  | 18       | 32        | 54             | 114         | 220         |
| Total Costs (Col 3)   | <b>\$719,943</b>             | 66%    | 98  | \$81,666 | \$225,013 | \$432,831      | \$1,187,616 | \$2,333,393 |
| Total Revenues (Col 4)  | <b>\$649,644</b>             | 57%    | 99  | \$82,945 | \$223,685 | \$527,775      | \$1,283,313 | \$2,998,099 |
| Net Revenue (Col 5)   | <b>-\$70,299</b>             | 17%    | 98  | -147,229 | -\$43,739 | \$27,994       | \$149,153   | \$393,799   |
| Net Revenue as % of Total (Col 6)   | <b>-10.82%</b>               | 20%    | 98  | -57.39%  | -7.73%    | 5.26%          | 27.08%      | 47.20%      |
| <b>FORM 16A: Average Credit Section Size (Fall 2004)</b>                        |                              |        |     |          |           |                |             |             |
| Average Credit Section Size (Col 3)   | <b>20.56</b>                 | 63%    | 144 | 13.73    | 17.66     | 19.88          | 21.86       | 23.43       |
| <b>FORM 16B: Credit Course Student/Faculty Ratio (Fall 2004)</b>                |                              |        |     |          |           |                |             |             |
| Student/Faculty Ratio   | <b>18.84</b>                 | 51%    | 149 | 14.34    | 16.76     | 18.80          | 21.06       | 29.88       |
| <b>FORM 16C: Instructional Faculty Load (Fall 2004)</b>                         |                              |        |     |          |           |                |             |             |
| % Credit Hours by Full-time Faculty (Col 3)                                     | <b>63.27%</b>                | 74%    | 140 | 41.79%   | 46.46%    | 53.42%         | 63.33%      | 70.72%      |
| % Credit Hours by Part-time Faculty (Col 3)                                     | <b>36.73%</b>                | 25%    | 140 | 29.28%   | 36.67%    | 46.58%         | 53.54%      | 58.21%      |
| % Sections by Full-time Faculty (Col 5)   | <b>60.28%</b>                | 76%    | 131 | 39.40%   | 43.97%    | 50.89%         | 60.18%      | 67.82%      |
| % Sections by Part-time Faculty (Col 5)   | <b>39.72%</b>                | 23%    | 131 | 32.18%   | 39.82%    | 49.11%         | 56.03%      | 60.60%      |
| <b>FORM 17A: Credit Distance Learning Sections and Credit Hours (Fall 2004)</b> |                              |        |     |          |           |                |             |             |
| DL % of Credit Hours (Col 3)  | <b>6.31%</b>                 | 56%    | 128 | 0.73%    | 2.76%     | 5.44%          | 8.05%       | 13.80%      |
| DL % of Total Credit Sections (Col 6)   | <b>6.99%</b>                 | 59%    | 125 | 2.22%    | 3.64%     | 6.10%          | 9.24%       | 12.90%      |
| <b>FORM 17B: Distance Learning Grades (Fall 2004)</b>                           |                              |        |     |          |           |                |             |             |
| Percent Withdrawal  | <b>20.48%</b>                | 60%    | 138 | 9.31%    | 12.81%    | 18.11%         | 22.80%      | 27.89%      |
| Percent Completed   | <b>79.52%</b>                | 39%    | 138 | 72.11%   | 77.20%    | 81.89%         | 87.19%      | 90.69%      |
| Percent Successful  | <b>68.72%</b>                | 3%     | 138 | 71.59%   | 75.78%    | 80.08%         | 84.53%      | 88.13%      |
| Percent A and B Grades  | <b>39.33%</b>                | 3%     | 138 | 43.60%   | 47.63%    | 51.52%         | 58.31%      | 62.18%      |

|   | <b><u>Reporting Institution</u></b> | % Rank | N   | 10th     | 25th     | Percentile Mdn | 75th     | 90th     |
|---|-------------------------------------|--------|-----|----------|----------|----------------|----------|----------|
| <b>FORM 18: Student/Professional Student Services Staff Ratio (Fall 2004)</b> |                                     |        |     |          |          |                |          |          |
| Career Services (Col 3)   | <b>2,064</b>                        | 21%    | 109 | 1,215    | 2,267    | 3,073          | 4,789.50 | 7,514    |
| Counseling and Advising (Col 3)   | <b>590</b>                          | 29%    | 119 | 425      | 549      | 730            | 1,021    | 1,533    |
| Recruitment, Admissions, Registration (Col 3)                                 | <b>1,179</b>                        | 66%    | 119 | 403      | 547      | 831            | 1,481    | 2,116    |
| Financial Aid (Col 3)   | <b>2,064</b>                        | 73%    | 119 | 706      | 922      | 1,342          | 2,112    | 3,198    |
| Student Activities (Col 3)  | <b>2,751</b>                        | 35%    | 112 | 1,501    | 2,288.75 | 3,522          | 5,528.75 | 7,386.30 |
| Testing and Assessment Services (Col 3)                                       | <b>2,064</b>                        | 30%    | 111 | 1,050.80 | 1,843    | 2,822          | 5,154    | 8,607.80 |
| <b>FORM 19A: Retirements and Departures (AY 2004-05)</b>                      |                                     |        |     |          |          |                |          |          |
| Retirements Rate (Col 3)  | <b>2.72%</b>                        | 75%    | 133 | 0.60%    | 1.12%    | 1.76%          | 2.71%    | 3.88%    |
| Departures Rate (Col 3)   | <b>4.95%</b>                        | 41%    | 133 | 2.11%    | 3.51%    | 5.50%          | 7.97%    | 12.19%   |
| <b>FORM 19B: Grievances &amp; Harrassment Actions (AY 2004-05)</b>            |                                     |        |     |          |          |                |          |          |
| Grievances Rate (Col 3)   | --                                  | --     | 77  | 0.00%    | 0.00%    | 0.33%          | 0.71%    | 1.37%    |
| Harassment Rate (Col 3)   | <b>0.25%</b>                        | 71%    | 72  | 0.00%    | 0.00%    | 0.08%          | 0.30%    | 0.70%    |
| <b>FORM 20A: Cost per Credit Hour and FTE Student (FY 2005)</b>               |                                     |        |     |          |          |                |          |          |
| Cost per Credit Hour (Col 4)  | <b>\$149</b>                        | 83%    | 141 | \$68     | \$88     | \$111          | \$133    | \$174    |
| Cost per FTE Student (Col 5)  | <b>\$4,479</b>                      | 83%    | 141 | \$2,054  | \$2,641  | \$3,331        | \$3,988  | \$5,215  |
| <b>FORM 20B: Development/Training Expenditures per FTE Employee (FY 2005)</b> |                                     |        |     |          |          |                |          |          |
| Expenditures per FTE Employee (Col 5)   | <b>\$394</b>                        | 67%    | 90  | \$30     | \$104    | \$274          | \$481    | \$748    |