

National Community College Benchmark Project

Report of 2007 Aggregate Data

**Prepared for: Pellissippi State Technical Community
College**

REVISED REPORT: October 1, 2007

2007 Participants

Mid-South Community College (AR)
NorthWest Arkansas Community College (AR)
Ouachita Technical College (AR)
Chandler – Gilbert Community College (AR)
Cochise College (AZ)
Estrella Mountain Community College (AZ)
GateWay Community College (AZ)
Glendale Community College (AZ)
Maricopa County Community College District (AZ)
Mesa Community College (AZ)
Paradise Valley Community College (AZ)
Phoenix College (AZ)
Rio Salado College (AZ)
Scottsdale Community College (AZ)
South Mountain Community College (AZ)
Yavapai College (AZ)
Chaffey College (CA)
Colorado Mountain College (CO)
Chipola College (FL)
Gulf Coast Community College (FL)
Lake City Community College (FL)
Miami Dade College (FL)
Seminole Community College (FL)
South Florida Community College (FL)
St. Johns River Community College (FL)
Valencia Community College (FL)
DeKalb Technical College (GA)
Hawaii Community College (HI)
Honolulu Community College (HI)
Kapiolani Community College (HI)
Kauai Community College (HI)
Leeward Community College (HI)
Maui Community College (HI)
Windward Community College (HI)
Des Moines Area Community College (IA)
Ellsworth Community College (IA)
Iowa Lakes Community College (IA)
Iowa Western Community College (IA)
Kirkwood Community College (IA)
Marshalltown Community College (IA)
North Iowa Area Community College (IA)
Northeast Iowa Community College (IA)
Black Hawk College (IL)
College of DuPage (IL)
College of Lake County (IL)
Harper College (IL)
Illinois Central College (IL)
Illinois Valley Community College (IL)
Kankakee Community College (IL)
Kaskaskia College (IL)
Moraine Valley Community College (IL)
Richland Community College (IL)
Waubonsee Community College (IL)
Allen County Community College (KS)
Garden City Community College (KS)
Highland Community College (KS)
Johnson County Community College (KS)
Kansas City Kansas Community College (KS)
Ashland Community & Technical College (KY)
Big Sandy Community & Technical College (KY)
Bluegrass Community & Technical College (KY)
Bowling Green Technical College (KY)
Elizabethtown Community & Technical College (KY)
Gateway Community & Technical College (KY)
Hazard Community & Technical College (KY)
Henderson Community College (KY)
Hopkinsville Community College (KY)
Jefferson Community & Technical College (KY)

2007 Participants (Continued)

Madisonville Community & Technical College (KY)
Maysville Community & Technical College (KY)
Owensboro Community & Technical College (KY)
Somerset Community & Technical College (KY)
Southeast Kentucky Community & Technical College (KY)
West Kentucky Community & Technical College (KY)
Carroll Community College (MD)
Hagerstown Community College (MD)
Howard Community College (MD)
Central Maine Community College (ME)
Grand Rapids Community College (MI)
Jackson Community College (MI)
Kalamazoo Valley Community College (MI)
Lake Michigan College (MI)
Macomb Community College (MI)
Northwestern Michigan College (MI)
Schoolcraft College (MI)
Southwestern Michigan College (MI)
St. Clair Community College (MI)
Washtenaw Community College (MI)
Riverland Community College (MN)
Rochester Community and Technical College (MN)
East Central College (MO)
Metropolitan Community College – Kansas City (MO)
St. Charles Community College (MO)
State Fair Community College (MO)
Ashville-Buncombe Technical Community College (NC)
Wake Technical Community College (NC)
Metropolitan Community College (NE)
Burlington County College (NJ)
Gloucester County College (NJ)
Hudson County Community College (NJ)
Raritan Valley Community College (NJ)
Central New Mexico Community College (NM)
Dona Ana Branch Community College (NM)
Eastern New Mexico University-Roswell (NM)
San Juan College (NM)
College of Southern Nevada (NV)
Truckee Meadows Community College (NV)
Adirondack Community College (NY)
Broome Community College (NY)
Cayuga Community College (NY)
Clinton Community College (NY)
Columbia-Greene Community College (NY)
Corning Community College (NY)
Dutchess Community College (NY)
Erie Community College (NY)
Fulton-Montgomery Community College (NY)
Genesee Community College (NY)
Hudson Valley Community College (NY)
Jamestown Community College (NY)
Jefferson Community College (NY)
Mohawk Valley Community College (NY)
Monroe Community College (NY)
Nassau Community College (NY)
Niagara County Community College (NY)
North Country Community College (NY)
Onondaga Community College (NY)
Orange County Community College (NY)
Rockland Community College (NY)
Schenectady County Community College (NY)
Suffolk County Community College (NY)
Sullivan County Community College (NY)
Tompkins-Cortland Community College (NY)
Ulster County Community College (NY)
Westchester Community College (NY)

2007 Participants (Continued)

Bucks County Community College (PA)
Butler County Community College (PA)
Community College of Allegheny County (PA)
Community College of Beaver County (PA)
Community College of Philadelphia (PA)
Delaware County Community College (PA)
Harrisburg Area Community College (PA)
Lehigh Carbon Community College (PA)
Luzerne County Community College (PA)
Montgomery County Community College (PA)
Northampton Community College (PA)
Pennsylvania Highlands Community College (PA)
Reading Area Community College (PA)
Westmorland County Community College (PA)
Trident Technical College (SC)
Chattanooga State Technical Community College (TN)
Cleveland State Community College (TN)
Columbia State Community College (TN)
Dyersburg State Community College (TN)
Jackson State Community College (TN)
Motlow State Community College (TN)
Nashville State Technical Community College (TN)
Northeast State Technical Community College (TN)
Pellissippi State Technical Community College (TN)
Roane State Community College (TN)
Southwest Tennessee Community College (TN)
Volunteer State Community College (TN)
Walters State Community College (TN)
Amarillo College (TX)
Austin Community College (TX)
Brazosport College (TX)
Collin County Community College (TX)
Del Mar College (TX)
Northwest Vista College (TX)
Palo Alto College (TX)
Richland College (TX)
San Antonio College (TX)
Clark College (WA)
Spokane Community College (WA)
Spokane Falls Community College (WA)
Fox Valley Technical College (WI)
Moraine Park Technical College (WI)
Waukesha County Technical College (WI)
Northern Wyoming Community College District (WY)

Characteristics: All Reporting Institutions

Institution Type:

Single Campus:	118	66.30%
Multi-Campus:	55	30.90%
Multi-College District:	5	2.80%

Calendar:

Semester:	171	96.10%
Quarter:	6	3.40%
Trimester:	1	0.60%
Other:	0	0.00%

Campus Environment:

Primarily Urban:	50	28.10%
Primarily Suburban:	63	35.40%
Primarily Rural:	65	36.50%

Faculty Unionized:

Yes:	97	54.50%
No:	81	45.50%

Control:

Public:	178	100.00%
Private:	0	0.00%
Proprietary:	0	0.00%

Characteristics: Pellissippi State Technical Community College

Institution Type: Single-campus
 Campus Environment: Suburban
 Control: Public
 Calendar: Semester
 Faculty Unionized: No

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	Reporting Institution	N	10th	25th	Percentile Mdn	75th	90th
FORM 1: Institution Information							
Service Area Total Population	530,143	161	106,298	171,799	357,179	676,961	1,318,039
Service Area Unemployment Rate	4.10%	158	3.00%	3.80%	4.45%	5.60%	6.90%
Service Area Median HH Income	\$41,628	159	\$33,243	\$37,198	\$42,986	\$51,752	\$66,872
IPEDS Enrollment (Fall 2005)	7,686	178	2,428	3,602	6,049	11,298	17,437
Full-time Credit Headcount (Fall 2005)	3,882	177	986	1,447	2,466	4,118	6,823
Part-time Credit Headcount (Fall 2005)	3,804	177	1,273	1,956	3,309	6,447	10,670
% Transfer Credit Hours (Fall 2005)	59.90%	156	35.56%	46.45%	59.90%	67.93%	75.54%
% Technical/Career Credit Hours (Fall 2005)	25.20%	154	14.22%	22.41%	31.99%	42.55%	54.50%
% Developmental Credit Hours (Fall 2005)	14.90%	160	5.00%	6.99%	10.04%	14.37%	18.93%
Non-credit Headcount (Fall 2005)	1,206	152	7	593	2,898	5,334	10,512
Credit Student Median Age (Fall 2005)	22	176	20	21	22	25	27
% Female Credit Students (Fall 2005)	53.80%	177	52.60%	55.59%	58.80%	61.97%	64.20%
% First-generation Students (Fall 2005)	41.90%	73	13.94%	24.80%	40.47%	57.99%	72.97%
% Nonresident Alien (Fall 2005)	0.70%	178	0.00%	0.00%	0.40%	1.11%	2.47%
% Black, Non-Hispanic (Fall 2005)	7.30%	178	1.46%	2.70%	5.55%	10.00%	18.95%
% American Indian or Alaskan Native (Fall 2005)	0.50%	178	0.00%	0.26%	0.43%	0.86%	1.91%
% Asian or Pacific Islander (Fall 2005)	1.90%	178	0.52%	0.92%	1.69%	3.19%	6.56%
% Hispanic (Fall 2005)	1.50%	178	0.94%	1.58%	2.65%	10.12%	23.98%
% White, Non-Hispanic (Fall 2005)	86.30%	178	36.14%	60.63%	77.96%	86.00%	91.17%
% Race/Ethnicity Unknown (Fall 2005)	1.70%	178	0.00%	1.09%	4.09%	8.44%	13.27%
Tuition and Fees per Credit Hour (Fall 2005)	\$122	175	\$47	\$60	\$86	\$104	\$125
Unrestricted Operating Funds (FY 2006)	\$38,452,938	173	\$12,380,431	\$18,041,010	\$27,284,000	\$49,016,731	\$81,123,511
% Funds from Local Sources (FY 2006)	4.00%	157	0.00%	6.50%	23.00%	35.92%	62.01%
% Funds from State (FY 2006)	50.00%	172	12.54%	25.00%	33.75%	49.38%	62.41%
% Funds from Tuition (FY 2006)	46.00%	171	17.55%	25.20%	32.90%	42.00%	46.00%

	Reporting Institution	% Rank	N	10th	25th	Percentile Mdn	75th	90th
FORM 2: Proportions of Students that Completed Degree or Certificate or Transferred within Three Years (Fall 2003 GRS Cohort)								
% Completed in Three Years (Col 3)								
Full-time, First-time in Fall 2003	11.11%	19%	177	9.50%	12.87%	19.43%	26.18%	33.41%
Part-time, First-time in Fall, 2003	2.96%	19%	142	2.27%	3.30%	5.77%	9.05%	13.21%
% Transferred in Three Years (Col 5)								
Full-time, First-time in Fall 2003	17.15%	49%	158	6.72%	11.25%	17.25%	23.19%	32.38%
Part-time, First-time in Fall 2003	12.17%	64%	116	1.77%	5.12%	9.54%	15.51%	21.51%
% Completed or Transferred in Three Years (Col 6)								
Full-time, First-time in Fall, 2003	28.26%	23%	157	22.61%	28.68%	37.55%	48.25%	58.03%
Part-time, First-time in Fall, 2003	15.13%	45%	116	8.33%	11.36%	16.28%	21.52%	33.78%
FORM 3: Student Performance at Transfer Institutions (Most Recent AY)								
Cumulative First-year GPA (Col 2)	3.15	96%	81	2.70	2.80	2.91	3.00	3.10
Average First-year Credit Hours (Col 4)	21.75	60%	68	17.57	18.85	20.58	24.20	27.90
Percent Enrolled Next Year (Col 5)	74.58%	21%	70	72.33%	75.36%	79.30%	84.24%	88.03%
FORM 4: Credit Students Who Enrolled Next Term and Next Fall (Fall 2004)								
Next-term Persistence Rate (Col 4)	--	--	170	57.86%	62.80%	67.68%	71.53%	75.97%
Fall-fall Persistence Rate (Col 7)	47.41%	53%	173	40.15%	44.01%	47.02%	49.68%	52.60%

	Reporting Institution	% Rank	N	10th	25th	Percentile Mdn	75th	90th
FORM 5: Student Satisfaction and Engagement (Most Recent Data)								
Noel-Levitz Summary Items								
Educational experience met expectations	--	--	45	4.5	4.6	4.7	4.9	5.0
Overall satisfaction with experiences	--	--	45	5.0	5.2	5.4	5.5	5.7
Would enroll here again	--	--	45	5.3	5.5	5.7	5.9	6.0
Noel-Levitz Satisfaction Scales								
Academic Advising/Counseling	--	--	43	4.7	4.8	5.0	5.2	5.4
Academic Services	--	--	40	5.1	5.3	5.4	5.5	5.6
Admissions and Financial Aid	--	--	43	4.7	4.8	5.0	5.2	5.4
Campus Climate	--	--	43	5.0	5.0	5.2	5.4	5.6
Campus Support Services	--	--	43	4.7	4.7	4.9	5.0	5.2
Concern for the Individual	--	--	40	4.8	4.9	5.1	5.3	5.4
Instructional Effectiveness	--	--	43	5.1	5.2	5.3	5.4	5.6
Registration Effectiveness	--	--	43	5.1	5.2	5.4	5.5	5.6
Responsiveness to Diverse Populations	--	--	37	5.2	5.2	5.4	5.5	5.7
Safety and Security	--	--	43	4.5	4.8	5.0	5.1	5.3
Service Excellence	--	--	40	4.9	5.0	5.2	5.3	5.4
Student Centeredness	--	--	42	5.0	5.1	5.3	5.4	5.5
CCSSE Benchmarks								
Active and Collaborative Learning	49.9	51%	91	45.8	47.7	49.9	51.9	54.0
Student Effort	52.6	83%	92	45.9	47.9	50.0	51.9	53.7
Academic Challenge	50.0	53%	91	45.7	47.6	49.9	52.5	54.1
Student-Faculty Interaction	54.4	88%	92	45.9	48.6	50.8	53.5	54.8
Support for Learners	47.6	30%	92	44.9	47.1	50.1	52.4	54.8
ACT Student Opinion Survey Items								
Choose to attend	--	--	37	3.7	3.8	4.0	4.1	4.2
Impression of quality	--	--	37	3.4	3.6	3.7	3.9	4.1

	Reporting Institution	% Rank	N	10th	25th	Percentile Mdn	75th	90th
FORM 6: Student Goal Attainment (Most Recent Data)								
% Graduates and Completers (Col 1)	95.10%	58%	81	79.33%	87.20%	94.00%	98.08%	99.33%
% Leavers and Non-completers (Col 1)	--	--	23	22.56%	48.00%	64.21%	83.00%	93.96%
FORM 7: Credit, College-level Course Retention and Success Rates (Fall 2005)								
Retention Rate (Col 4)	85.30%	28%	175	80.96%	84.55%	88.47%	91.15%	93.16%
Enrollee Success Rate (Col 5)	67.73%	7%	175	68.17%	70.82%	73.84%	78.03%	80.64%
Completer Success Rate (Col 6)	79.40%	10%	175	79.27%	81.60%	84.76%	87.92%	90.43%
FORM 8: Credit Developmental/Remedial Course Retention and Success Rates (Fall 2005)								
Math Retention Rate (Col 4)	90.76%	86%	173	68.79%	77.82%	82.65%	87.37%	91.55%
Writing Retention Rate (Col 4)	93.46%	84%	165	73.41%	81.61%	87.32%	91.16%	94.39%
Reading/Writing Retention Rate (Col 4)	91.86%	74%	39	71.31%	80.17%	87.59%	91.86%	96.00%
Reading Retention Rate (Col 4)	92.16%	76%	162	77.65%	82.09%	87.71%	92.06%	95.19%
Math Enrollee Success Rate (Col 5)	44.94%	10%	173	44.69%	48.72%	55.01%	61.78%	66.97%
Writing Enrollee Success Rate (Col 5)	58.95%	25%	165	53.52%	58.94%	64.55%	69.35%	74.36%
Reading/Writing Success Rate (Col 5)	61.96%	18%	39	55.17%	62.14%	65.08%	71.37%	76.39%
Reading Enrollee Success Rate (Col 5)	56.15%	15%	162	53.59%	61.89%	68.39%	73.31%	78.60%
Math Completer Success Rate (Col 6)	49.51%	1%	173	55.57%	61.19%	68.24%	74.92%	82.62%
Writing Completer Success Rate (Col 6)	63.08%	10%	165	62.90%	69.88%	75.17%	81.06%	87.32%
Reading/Writing Success Rate (Col 6)	67.45%	18%	39	63.75%	74.49%	79.56%	82.68%	89.29%
Reading Completer Success Rate (Col 6)	60.93%	7%	162	62.97%	71.52%	78.85%	84.70%	91.93%

	Reporting Institution	% Rank	N	10th	25th	Percentile Mdn	75th	90th
FORM 9: Credit Developmental/Remedial Student Retention and Success in First College-level Courses (Fall 2004 Cohort)								
Math Retention Rate (Col 5)	84.10%	50%	163	70.97%	77.65%	84.02%	89.74%	93.48%
Writing Retention Rate (Col 5)	80.40%	20%	164	73.99%	81.63%	87.82%	91.50%	95.02%
Math Enrollee Success Rate (Col 6)	65.13%	48%	163	48.76%	57.80%	65.56%	72.06%	79.29%
Writing Enrollee Success Rate (Col 6)	62.40%	20%	164	56.23%	63.84%	70.17%	75.05%	80.09%
Math Completer Success Rate (Col 7)	77.44%	44%	162	65.30%	71.54%	78.76%	85.50%	90.00%
Writing Completer Success Rate (Col 7)	77.61%	29%	164	68.72%	76.06%	82.09%	86.77%	90.39%
FORM 10: Career Program Completers (Most Recent Data)								
Employed in Related Field (Col 2)	75.86%	70%	125	43.15%	52.74%	67.33%	78.66%	88.85%
Pursuing Education (Col 3)	17.24%	46%	118	6.35%	9.46%	21.73%	31.72%	45.53%
Employers Satisfied with Preparation	89.09%	30%	47	79.50%	85.79%	93.75%	100.00%	100.00%
FORM 11: Retention and Success in Core Academic Skill Areas (Fall 2005)								
Comp I Retention Rate (Col 4)	85.40%	36%	174	77.13%	83.36%	87.39%	91.25%	93.29%
Comp II Retention Rate (Col 4)	83.84%	56%	167	70.58%	78.05%	83.40%	88.45%	91.14%
Algebra Retention Rate (Col 4)	70.36%	16%	169	66.96%	73.13%	79.14%	85.52%	89.69%
Speech Retention Rate (Col 4)	81.72%	14%	168	80.13%	84.50%	87.54%	91.54%	94.69%
Comp I Enrollee Success Rate (Col 5)	61.22%	10%	174	61.17%	65.41%	69.45%	74.41%	78.36%
Comp II Enrollee Success Rate (Col 5)	63.87%	29%	167	57.33%	63.23%	67.38%	72.45%	76.71%
Algebra Enrollee Success Rate (Col 5)	43.95%	11%	169	43.17%	50.00%	57.14%	66.13%	71.77%
Speech Enrollee Success Rate (Col 5)	67.36%	14%	168	65.66%	70.41%	74.94%	80.40%	84.34%
Comp I Completer Success Rate (Col 6)	71.69%	6%	174	72.55%	76.90%	81.13%	84.67%	88.68%
Comp II Completer Success Rate (Col 6)	76.18%	22%	167	73.45%	76.88%	81.97%	86.11%	89.39%
Algebra Completer Success Rate (Col 6)	62.47%	15%	169	59.75%	65.79%	72.73%	81.61%	86.57%
Speech Completer Success Rate (Col 6)	82.43%	26%	168	77.08%	82.25%	86.19%	90.53%	93.41%

	Reporting Institution	% Rank	N	10th	25th	Percentile Mdn	75th	90th
FORM 12: Institution-wide Credit Grades (Fall 2005)								
Percent Withdrew	13.75%	63%	172	6.86%	8.83%	11.76%	15.52%	19.10%
Percent Completed	86.25%	36%	172	80.90%	84.48%	88.24%	91.17%	93.14%
Percent Successful	75.95%	5%	172	77.87%	80.28%	83.53%	86.84%	89.06%
Percent A and B Grades	47.26%	8%	172	48.00%	51.02%	54.83%	59.03%	61.76%
FORM 13A: Minority Participation Rates (Fall 2005)								
% Minority Credit Students (Col 4)	11.33%	38%	172	4.52%	8.42%	15.50%	30.84%	56.34%
% Minority Employees (Col 4)	10.21%	47%	171	2.35%	5.15%	10.43%	19.44%	35.93%
Minority Student/Population Ratio (Col 5)	1.350	70%	147	0.8259	0.9367	1.1028	1.4027	1.8694
Minority Employee/Population Ration (Col 5)	1.220	90%	145	0.3476	0.5579	0.7112	0.8952	1.2295
FORM 13B: High School Graduates Enrolling at Institution (Fall 2005)								
% Enrolling Public HS (Col 3)	42.31%	99%	113	10.90%	16.24%	21.49%	26.87%	30.87%
% Enrolling Private HS (Col 3)	27.92%	90%	71	3.37%	7.02%	12.54%	20.00%	27.45%
% Enrolling Total (Col 3)	40.80%	99%	124	9.50%	14.18%	19.53%	25.93%	30.51%
FORM 14A: Market Penetration: Credit and Non-credit Students (AY 2005-06)								
Credit Student Penetration Rate (Col 3)	2.18%	30%	157	1.32%	2.07%	3.01%	4.37%	5.70%
Non-credit Student Penetration Rate (Col 3)	0.63%	25%	150	0.38%	0.59%	1.67%	3.13%	5.44%
FORM 14B: Market Penetration: Community Participation (AY 2005-06)								
Cultural Activities (Col 2)	2.98%	44%	55	0.18%	0.90%	3.54%	8.28%	30.47%
Public Meetings (Col 2)	4.83%	63%	48	0.16%	0.96%	2.88%	8.81%	24.42%
Sporting Events (Col 2)	0.00%	3%	40	0.09%	0.46%	2.04%	4.19%	12.65%

	<u>Reporting Institution</u>	% Rank	N	10th	25th	Percentile Mdn	75th	90th
FORM 15: Fiscal Year Business and Industry Productivity (FY 2005)								
Duplicated Headcount (Col 1)	1,582	29%	125	649	1,419	2,436	5,190	9,631
Companies Served (Col 2)	43	36%	121	19	34	62	153	370
Total Costs (Col 3)	\$893,459	71%	106	\$88,598	\$182,874	\$479,554	\$1,054,523	\$1,837,057
Total Revenues (Col 4)	\$809,182	64%	106	\$119,187	\$237,388	\$548,751	\$1,091,640	\$2,258,466
Net Revenue (Col 5)	-\$84,277	12%	106	-\$124,208	-\$3,519	\$50,466	\$143,475	\$326,388
Net Revenue as % of Total (Col 6)	-10.42%	14%	106	-22.85%	-1.01%	12.63%	29.74%	47.06%
FORM 16A: Average Credit Section Size (Fall 2004)								
Average Credit Section Size (Col 3)	19.97	59%	169	15.55	17.45	19.34	21.27	23.20
FORM 16B: Credit Course Student/Faculty Ratio (Fall 2004)								
Student/Faculty Ratio	20.88	82%	174	13.14	15.55	17.93	20.28	22.95
FORM 16C: Instructional Faculty Load (Fall 2004)								
% Credit Hours by Full-time Faculty (Col 3)	61.12%	69%	150	38.70%	44.76%	53.80%	62.79%	71.45%
% Credit Hours by Part-time Faculty (Col 3)	38.88%	30%	150	28.55%	37.21%	46.20%	55.24%	61.30%
% Sections by Full-time Faculty (Col 5)	58.22%	70%	145	36.36%	43.73%	50.43%	60.36%	69.01%
% Sections by Part-time Faculty (Col 5)	41.78%	30%	145	30.99%	39.64%	49.57%	56.27%	63.64%
FORM 17A: Credit Distance Learning Sections and Credit Hours (Fall 2004)								
DL % of Credit Hours (Col 3)	6.85%	53%	145	0.77%	3.22%	6.60%	9.34%	14.10%
DL % of Total Credit Sections (Col 6)	7.76%	56%	140	1.68%	4.01%	6.95%	9.74%	14.25%
FORM 17B: Distance Learning Grades (Fall 2004)								
Percent Withdrawal	21.05%	65%	165	8.65%	13.31%	18.18%	23.43%	28.10%
Percent Completed	78.95%	35%	165	71.90%	76.57%	81.82%	86.69%	91.35%
Percent Successful	68.87%	10%	165	68.67%	73.72%	78.61%	82.15%	86.43%
Percent A and B Grades	39.47%	7%	165	40.31%	45.92%	50.76%	54.69%	59.24%

	<u>Reporting Institution</u>	% Rank	N	10th	25th	Percentile Mdn	75th	90th
FORM 18: Student/Professional Student Services Staff Ratio (Fall 2005)								
Career Services (Col 3)	3,879	57%	136	1,534.20	2,489.25	3,412.50	5,397.75	8,539.10
Counseling and Advising (Col 3)	776	45%	148	354.90	551.00	849.00	1,322.50	2,342.50
Recruitment, Admissions, Registration (Col 3)	369	8%	154	390.50	576.75	938.00	1,426.00	2,194.50
Financial Aid (Col 3)	705	10%	153	668.80	933.00	1,367.00	2,196.00	3,263.20
Student Activities (Col 3)	1,940	14%	132	1,630.40	2,389.75	3,508.00	5,529.25	8,308.50
Testing and Assessment Services (Col 3)	862	5%	128	1,065.40	1,813.25	3,340.00	5,376.75	8,523.10
FORM 19A: Retirements and Departures (AY 2005-06)								
Retirements Rate (Col 3)	2.43%	70%	156	0.20%	0.81%	1.79%	2.80%	4.25%
Departures Rate (Col 3)	3.88%	29%	156	1.11%	3.33%	5.95%	8.44%	11.29%
FORM 19B: Grievances & Harrassment Actions (AY 2005-06)								
Grievances Rate (Col 3)	0.00%	47%	129	0.0000%	0.0000%	0.0675%	0.4349%	0.8915%
Harassment Rate (Col 3)	0.12%	66%	129	0.0000%	0.0000%	0.0000%	0.2333%	0.5698%
FORM 20A: Cost per Credit Hour and FTE Student (FY 2006)								
Cost per Credit Hour (Col 4)	\$152	71%	160	\$79	\$105	\$131	\$157	\$198
Cost per FTE Student (Col 5)	\$4,560	71%	160	\$2,356	\$3,165	\$3,923	\$4,701	\$5,948
FORM 20B: Development/Training Expenditures per FTE Employee (FY 2006)								
Expenditures per FTE Employee (Col 5)	\$548	81%	118	\$48	\$141	\$260	\$507	\$645