

National Community College Benchmark Project

2005 Aggregate Data Comparison

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Reporting Institutions

Participating National Community Colleges

| | |
|---|--|
| Adirondack Community College (NY) | Fashion Institute of Technology (NY) |
| Albuquerque Technical Vocational Institute (NM) | Finger Lakes Community College (NY) |
| Asheville-Buncombe Technical Community College (NC) | Fulton-Montgomery Community College (NY) |
| Austin Community College (TX) | GateWay Community College (AZ) |
| Black Hawk College (IL) | Genesee Community College (NY) |
| Brazosport College (TX) | Glendale Community College (AZ) |
| Broome Community College (NY) | Highline Community College (WA) |
| Bucks County Community College (PA) | Hudson Valley Community College (NY) |
| Butler County Community College (PA) | Iowa Western Community College (IA) |
| Carroll Community College (MD) | Jackson State Community College (TN) |
| Cayuga Community College (NY) | Jamestown Community College (NY) |
| Central Arizona Community College (AZ) | Jefferson Community College (NY) |
| Central Community College (NE) | Johnson County Community College (KS) |
| Central Maine Community College (ME) | Lake Michigan College (MI) |
| Central Piedmont Community College (NC) | Lane Community College (OR) |
| Chattanooga State Technical Community College (TN) | Lansing Community College (MI) |
| Cleveland State Community College (TN) | Laramie County Community College (WY) |
| Clinton Community College (NY) | Lehigh Carbon Community College (PA) |
| Cochise College (AZ) | Longview Community College (MO) |
| College of DuPage (IL) | Luzerne County Community College (PA) |
| College of Lake County (IL) | Macomb Community College (MI) |
| Collin County Community College District (TX) | Madison Area Technical College (WI) |
| Columbia State Community College (TN) | Maricopa County Community College District (AZ) |
| Columbia-Greene Community College (NY) | Marshalltown Community College (IA) |
| Community College of Beaver County (PA) | Metropolitan Community College (NE) |
| Community College of Philadelphia (PA) | Miami Dade College (FL) |
| Corning Community College (NY) | Mid-South Community College (AR) |
| Crowder College (MO) | Mohawk Valley Community College (NY) |
| Cuyahoga Community College (OH) | Monroe Community College (NY) |
| Daytona Beach Community College (FL) | Montgomery County Community College (PA) |
| Delaware County Community College (PA) | Moraine Park Technical College (WI) |
| Des Moines Area Community College (IA) | Motlow State Community College (TN) |
| Dona Ana Branch Community College (NM) | Mt. Hood Community College (OR) |
| Dutchess Community College (NY) | Nashville State Technical Community College (TN) |
| Dyersburg State Community College (TN) | Nassau Community College (NY) |

El Paso Community College (TX)
Ellsworth Community College (IA)
Erie Community College (NY)
Estrella Mountain Community College (AZ)
NorthWest Arkansas Community College (AR)
Onondaga Community College (NY)
Orange County Community College (NY)
Paradise Valley Community College (AZ)
Pellissippi State Technical Community College (TN)
Penn Valley Community College (MO)
Pennsylvania Highlands Community College (PA)
Phoenix College (AZ)
Portland Community College (OR)
Raritan Valley Community College (NJ)
Reading Area Community College (PA)
Richland College (TX)
Rio Salado College (AZ)
Roane State Community College (TN)
San Antonio College (TX)
San Juan College (NM)

Niagara County Community College (NY)
North Country Community College (NY)
Northampton Community College (PA)
Northeast State Technical Community College (TN)
Schenectady County Community College (NY)
Schoolcraft College (MI)
Scottsdale Community College (AZ)
South Mountain Community College (AZ)
Southwest Tennessee Community College (TN)
Suffolk County Community College (NY)
Sullivan County Community College (NY)
The Metropolitan Community Colleges (MO)
Vincennes University (IN)
Volunteer State Community College (TN)
Walters State Community College (TN)
Washtenaw Community College (MI)
Westchester Community College (NY)
Westmorland County Community College (PA)
Yavapai College (AZ)

Participating Tennessee Community Colleges

Chattanooga State Technical Community College
Cleveland State Community College
Columbia State Community College
Dyersburg State Community College
Jackson State Community College
Motlow State Community College
Nashville State Technical Community College

Northeast State Technical Community College
Pellissippi State Technical Community College
Roane State Community College
Southwest Tennessee Community College
Volunteer State Community College
Walters State Community College

Reporting Institutions' Characteristics

| | Number (%) | | Number (%) |
|-----------------------------|------------|--------------------------|------------|
| Institution Type | | Calendar | |
| Single-campus: | 66 (61%) | Semester: | 101 (93%) |
| Multi-campus: | 38 (35%) | Quarter: | 6 (6%) |
| Multi-college District: | 5 (5%) | Trimester: | 2 (2%) |
| | | 4-1-4 or Similar: | --- |
| | | Other: | --- |
| Campus Environment | | Faculty Unionized | |
| Urban: | 24 (22%) | Yes: | 64 (59%) |
| Suburban: | 27 (25%) | No: | 45 (41%) |
| Rural: | 27 (25%) | | |
| Urban and Suburban: | 9 (8%) | | |
| Suburban and Rural: | 12 (11%) | | |
| Urban and Rural: | 3 (3%) | | |
| Urban, Suburban, and Rural: | 7 (7%) | | |
| Control | | | |
| Public: | 109 (100%) | | |
| Private: | --- | | |
| Proprietary: | --- | | |

Pellissippi State Technical Community College Characteristics

| | |
|---------------------|--------------|
| Institution Type: | Multi-campus |
| Campus Environment: | Suburban |
| Control: | Public |
| Calendar: | Semester |
| Faculty Unionized | No |
| Staff Unionized | No |

FORM 1: Institution Information

| | Reporting Institution | N | 10th | 25th | Percentile Mdn | 75th | 90th |
|--|----------------------------------|-----------|-----------------|-----------------|-------------------|-----------------|------------------|
| Service Area Total Population | 504,505 | 13 | 211,899 | 328,451 | 405,579 | 611,208 | 1,051,968 |
| National Data | | 107 | 110,123 | 199,360 | 364,259 | 717,912 | 1,471,218 |
| Service Area Unemployment Rate | 3.10% | 13 | 2.92% | 4.00% | 6.20% | 6.85% | 8.49% |
| National Data | | 104 | 3.6% | 4.4% | 5.3% | 6.2% | 7.1% |
| Service Area Median HH Income | \$37,658 | 13 | \$23,469 | \$29,915 | \$34,151 | \$38,143 | \$41,384 |
| National Data | | 105 | \$31,224 | \$35,715 | \$39,566 | \$47,255 | \$66,593 |
| IPEDS Enrollment | 7,563 | 13 | 2,773 | 3,735 | 5,385 | 7,277 | 10,225 |
| National Data | | 109 | 2,280 | 4,192 | 6,483 | 12,561 | 20,980 |
| Full-time Credit Headcount | 3,948 | 13 | 1,619 | 2,083 | 2,537 | 3,522 | 4,861 |
| National Data | | 109 | 1,079 | 1,627 | 2,940 | 4,990 | 8,067 |
| Part-time Credit Headcount | 3,615 | 13 | 1,155 | 1,650 | 2,414 | 4,033 | 5,523 |
| National Data | | 109 | 944 | 2,139 | 3,915 | 7,823 | 13,695 |
| % Transfer Credit Hours | 58% | 12 | 38% | 42% | 54% | 67% | 92% |
| National Data | | 96 | 39% | 49% | 57% | 67% | 77% |
| % Technical/Career Credit Hours | 18% | 11 | 5% | 17% | 28% | 37% | 47% |
| National Data | | 95 | 13% | 23% | 32% | 40% | 51% |
| % Developmental Credit Hours | 14% | 13 | 12% | 14% | 16% | 21% | 23% |
| National Data | | 99 | 4% | 7% | 11% | 15% | 22% |
| Non-credit Headcount | 945 | 12 | 82 | 343 | 1,013 | 1802 | 4767 |
| National Data | | 99 | 457 | 1,081 | 3,669 | 7,329 | 15,344 |
| Credit Student Median Age | 22 | 13 | 21 | 22 | 26 | 27 | 28 |
| National Data | | 107 | 20 | 22 | 23 | 26 | 28 |
| % Female Credit Students | 54% | 13 | 54% | 59% | 63% | 66% | 70% |
| National Data | | 108 | 53% | 57% | 59% | 62% | 65% |

| | | | | | | | |
|--|---------------------|-----------|-------------------|---------------------|---------------------|-------------------|---------------------|
| % First-generation Students | 57% | 7 | 13% | 15% | 20% | 57% | 88% |
| National Data | | 44 | 13% | 23% | 42% | 58% | 74% |
| % Nonresident Alien | 1.10% | 11 | 0.02% | 0.10% | 0.35% | 1.00% | 2.52% |
| National Data | | 96 | 0.10% | 0.30% | 0.90% | 1.60% | 3.12% |
| % Black, Non-Hispanic | 6.80% | 13 | 2.62% | 4.53% | 7.73% | 19.20% | 43.54% |
| National Data | | 109 | 1.60% | 2.69% | 5.90% | 9.78% | 19.00% |
| % American Indian or Alaskan Native | 0.60% | 13 | 0.24% | 0.30% | 0.40% | 0.80% | 1.00% |
| National Data | | 108 | 0.20% | 0.30% | 0.55% | 1.00% | 2.62% |
| % Asian or Pacific Islander | 1.80% | 13 | 0.40% | 0.73% | 0.98% | 1.40% | 2.88% |
| National Data | | 109 | 0.58% | 0.85% | 1.80% | 3.00% | 5.37% |
| % Hispanic | 1.40% | 13 | 0.62% | 1.00% | 1.00% | 1.35% | 1.72% |
| National Data | | 109 | 1.00% | 1.30% | 3.21% | 9.30% | 25.75% |
| % White, Non-Hispanic | 86.50% | 13 | 47.97% | 78.10% | 86.50% | 92.43% | 95.27% |
| National Data | | 109 | 44.26% | 60.05% | 76.78% | 86.50% | 92.10% |
| % Race/Ethnicity Unknown | 1.80% | 11 | 0.00% | 0.70% | 1.20% | 1.80% | 3.50% |
| National Data | | 97 | 0.46% | 1.80% | 4.23% | 8.84% | 16.00% |
| Tuition and Fees per Credit Hour | \$109 | 13 | 78.00% | \$78 | 88 | 105 | 1295.00% |
| National Data | | 105 | \$38 | \$55 | \$78 | \$106 | \$122 |
| Unrestricted Operating Funds | \$33,964,990 | 13 | 11,120,056 | \$15,527,453 | \$18,967,352 | 32,318,295 | \$63,769,272 |
| National Data | | 106 | \$11,020,664 | \$17,644,487 | \$28,726,110 | \$56,740,144 | \$92,170,455 |
| % Funds from Local Sources | 0% | 8 | 0.00% | 0.00% | 0.32% | 1.28% | 3.00% |
| National Data | | 99 | 1% | 9% | 24% | 39% | 67% |
| % Funds from State | 52% | 13 | 26.57% | 52.80% | 56.00% | 7.65% | 60.80% |
| National Data | | 106 | 12% | 24% | 32% | 44% | 57% |
| % Funds from Tuition | 45% | 13 | 23.00% | 33.55% | 40.00% | 44.30% | 56.95% |
| National Data | | 106 | 18% | 22% | 35% | 42% | 48% |

FORM 2: Proportions of Students that Completed Degree or Certificate or Transferred within Three Years

| | Reporting Institution | N | 10th | 25th | Percentile Mdn | 75th | 90th |
|---|------------------------------|-----------|-----------|------------|----------------|------------|------------|
| % Completed in Three Years (Col 3) | | | | | | | |
| Full-time, First-time in Fall 2001 | 9% | 13 | 6% | 10% | 13% | 16% | 20% |
| National Data | | 106 | 10% | 13% | 19% | 26% | 34% |
| Part-time, First-time in Fall 2001 | 2% | 11 | 2% | 4% | 5% | 6% | 8% |
| National Data | | 89 | 2% | 4% | 6% | 8% | 11% |
| Total, First-time in Fall 2001 | 7% | 11 | 6% | 8% | 10% | 16% | 17% |
| National Data | | 89 | 7% | 10% | 14% | 20% | 27% |
| % Transferred in Three Years (Col 5) | | | | | | | |
| Full-time, First-time in Fall 2001 | -- | 12 | 4% | 11% | 15% | 18% | 20% |
| National Data | | 89 | 8% | 11% | 17% | 22% | 28% |
| Part-time, First-time in Fall 2001 | -- | 10 | 3% | 7% | 9% | 11% | 12% |
| National Data | | 69 | 3% | 5% | 7% | 16% | 26% |
| Total, First-time in Fall 2001 | -- | 10 | 4% | 12% | 15% | 16% | 17% |
| National Data | | 69 | 6% | 10% | 16% | 19% | 25% |

FORM 3: Student Performance at Transfer Institutions

| | | | | | | | |
|--|---------------|-----------|--------------|--------------|--------------|--------------|--------------|
| Cumulative First-year GPA (Col 2) | 3.08 | 12 | 2.57 | 2.78 | 2.78 | 2.96 | 3.07 |
| National Data | | 35 | 2.55 | 2.60 | 2.86 | 2.98 | 3.05 |
| Average First-year Credit Hours (Col 4) | 22.37 | 12 | 16.05 | 16.82 | 18.75 | 21.16 | 22.43 |
| National Data | | 27 | 16 | 18 | 20 | 22 | 23 |
| Percent Enrolled Next Year (Col 5) | 81% | 12 | 63% | 66% | 72% | 78% | 81% |
| National Data | National Data | 31 | 64% | 69% | 78% | 86% | 88% |

FORM 4: Credit Students Who Enrolled Next Term and Next Fall

| | <u>Reporting Institution</u> | N | 10th | 25th | Percentile Mdn | 75th | 90th |
|---|-------------------------------------|-----------|------------|------------|-------------------|------------|------------|
| Next-term Persistence Rate (Col 4) | -- | 12 | 64% | 68% | 1 | 71% | 73% |
| National Data | | 104 | 59% | 64% | 68% | 72% | 76% |
| Fall-fall Persistence Rate (Col 7) | 46% | 13 | 42% | 44% | 45% | 48% | 51% |
| National Data | | 105 | 39% | 43% | 47% | 50% | 56% |

| | <u>N</u> | <u>10th</u> | <u>25th</u> | <u>Percentile Mdn</u> | <u>75th</u> | <u>90th</u> |
|---|----------|-------------|-------------|---------------------------|-------------|-------------|
| FORM 5: Student Satisfaction & Engagement | | | | | | |
| <u>Noel-Levitz</u> | | | | | | |
| Educational experience met expectations | < 5 | | | | | |
| Overall satisfaction with experiences | < 5 | | | | | |
| Would enroll here again | < 5 | | | | | |
| <u>CCSSE</u> | | | | | | |
| Active and Collaborative Learning | < 5 | | | | | |
| Student Effort | < 5 | | | | | |
| Academic Challenge | < 5 | | | | | |
| Student-Faculty Interaction | < 5 | | | | | |
| Support for Learners | < 5 | | | | | |
| <u>ACT Student Opinions Survey</u> | | | | | | |
| Choose to attend | < 5 | | | | | |
| Impression of quality | < 5 | | | | | |
| FORM 6: Student Goal Attainment | | | | | | |
| % Graduates and Completers (Col 1) | 6 | 78% | 91% | 96% | 96% | 97% |
| % Leavers and Non-completers (Col 1) | < 5 | | | | | |
| FORM 7: College-level Course Retention and Success Rates | | | | | | |
| Retention Rate (Col 4) | 13 | 83% | 85% | 87% | 88% | 89% |
| Success Rate (Col 5) | 13 | 80% | 81% | 83% | 85% | 88% |
| FORM 8: Credit Developmental/Remedial Course Retention and Success Rates | | | | | | |
| Math Retention Rate (Col 4) | 13 | 76% | 82% | 84% | 88% | 90% |
| Writing Retention Rate (Col 4) | 13 | 82% | 86% | 90% | 92% | 93% |
| Reading and Writing Retention Rate (Col 4) | 9 | 87% | 90% | 92% | 94% | 95% |
| Reading Retention Rate (Col 4) | 13 | 76% | 86% | 90% | 94% | 95% |
| Math Completer Success Rate (Col 5) | 13 | 55% | 62% | 67% | 72% | 78% |
| Writing Completer Success Rate (Col 5) | 13 | 60% | 70% | 77% | 80% | 84% |
| Reading and Writing Completer Success Rate (Col 5) | 9 | 66% | 73% | 81% | 83% | 87% |
| Reading Completer Success Rate (Col 5) | 13 | 63% | 78% | 79% | 87% | 90% |

| | <u>N</u> | <u>10th</u> | <u>25th</u> | <u>Percentile</u> <u>Mdn</u> | <u>75th</u> | <u>90th</u> |
|---|----------|-------------|-------------|---------------------------------|-------------|-------------|
| FORM 9: Credit Developmental/Remedial Student Retention and Success in First College-level Courses | | | | | | |
| Math Retention Rate (Col 5) | 13 | 62% | 89% | 67% | 77% | 81% |
| Writing Retention Rate (Col 5) | 13 | 80% | 84% | 88% | 91% | 92% |
| Math Completer Success Rate (Col 6) | 13 | 64% | 69% | 75% | 80% | 87% |
| Writing Completer Success Rate (Col 6) | 13 | 71% | 72% | 78% | 84% | 93% |
| FORM 10: Career Program Completers | | | | | | |
| Employed in Related Field (Col 2) | 13 | 70% | 80% | 83% | 86% | 91% |
| Pursuing Education (Col 3) | 12 | 3% | 6% | 13% | 15% | 24% |
| Employers Satisfied with Overall Preparation (Col 5) | 10 | 70% | 90% | 97% | 100% | 100% |
| FORM 11: Retention and Success in Core Academic Skill Areas | | | | | | |
| English Comp I Retention Rate (Col 4) | 13 | 83% | 87% | 88% | 90% | 92% |
| English Comp II Retention Rate (Col 4) | 13 | 75% | 80% | 81% | 86% | 89% |
| College Algebra Retention Rate (Col 4) | 13 | 72% | 74% | 80% | 86% | 88% |
| Speech Retention Rate (Col 4) | 13 | 82% | 83% | 86% | 89% | 90% |
| English Comp I Completer Success Rate (Col 5) | 13 | 75% | 77% | 81% | 84% | 89% |
| English Comp II Completer Success Rate (Col 5) | 13 | 76% | 77% | 79% | 84% | 89% |
| College Algebra Completer Success Rate (Col 5) | 13 | 58% | 66% | 71% | 77% | 83% |
| Speech Completer Success Rate (Col 5) | 13 | 77% | 82% | 85% | 88% | 93% |
| FORM 12: Institution-wide Credit Grades | | | | | | |
| Percent Withdrew | 13 | 10% | 11% | 12% | 15% | 17% |
| Percent Completed (Calculated) | 13 | 83% | 85% | 88% | 89% | 90% |
| Percent Successful (Calculated) | 13 | 77% | 79% | 81% | 83% | 85% |
| Percent A and B Grades (Calculated) | 13 | 48% | 52% | 55% | 57% | 60% |

| | <u>N</u> | <u>10th</u> | <u>25th</u> | <u>Percentile Mdn</u> | <u>75th</u> | <u>90th</u> |
|---|----------|-------------|-------------|---------------------------|-------------|-------------|
| FORM 13A: Minority Participation Rates | | | | | | |
| % Minority Credit Students (Col 4) | 13 | 4.14% | 6.86% | 11.55% | 21.43% | 49.74% |
| % Minority Employees (Col 4) | 13 | 4.55% | 6.99% | 9.87% | 24.49% | 47.32% |
| FORM 13B: High School Graduates Enrolling at Institution | | | | | | |
| % Enrolling Public HS (Col 3) | 9 | 5.66% | 11.07% | 14.70% | 20.76% | 21.84% |
| % Enrolling Private HS (Col 3) | <5 | | | | | |
| % Enrolling Total (Col 3) | 10 | 6.13% | 10.97% | 16.68% | 19.85% | 23.42% |
| FORM 14A: Market Penetration: Credit and Non-credit Students | | | | | | |
| Credit Student Market Penetration Rate (Col 3) | 12 | 0.95% | 1.35% | 1.58% | 1.97% | 3.01% |
| Non-credit Student Market Penetration Rate (Col 3) | 12 | 0.11% | 0.27% | 0.63% | 1.41% | 2.78% |
| FORM 14B: Market Penetration: Community Participation | | | | | | |
| Cultural Activities (Col 2) | 5 | 0.11% | 0.31% | 0.55% | 1.05% | 1.52% |
| Public Meetings (Col 2) | <5 | | | | | |
| Sporting Events (Col 2) | <5 | | | | | |
| FORM 15: Fiscal Year 2004 Business and Industry (B&I) Productivity | | | | | | |
| Duplicated Headcount (Col 1) | 13 | 226 | 1,170 | 2,858 | 3,680 | 18,311 |
| Companies Served (Col 2) | 12 | 10 | 40 | 77 | 114 | 128 |
| Total Costs (Col 3) | 13 | \$55,926 | \$151,398 | \$295,394 | \$592,832 | \$716,332 |
| Total Revenue (Col 4) | 13 | \$74,341 | \$207,500 | \$298,400 | \$580,300 | \$670,012 |
| Net Revenue (Col 5) | 13 | -\$136,842 | -\$26,868 | \$28,250 | \$141,104 | \$342,633 |
| Net Revenue as % of Total (Col 6) | 13 | -60% | -17% | 5% | 36% | 50% |

| | <u>N</u> | <u>10th</u> | <u>25th</u> | <u>Percentile</u> <u>Mdn</u> | <u>75th</u> | <u>90th</u> |
|--|----------|-------------|-------------|---------------------------------|-------------|-------------|
| FORM 16A: Average Credit Section Size | | | | | | |
| Average Credit Section Size (Col 3) | 13 | 10.28 | 18.29 | 19.23 | 21.14 | 22.15 |
| FORM 16B: Credit Course Student/Faculty Ratio | | | | | | |
| Student/Faculty Ratio (Col 3) | 13 | 13.72 | 16.92 | 19.15 | 22.46 | 29.99 |
| FORM 16C: Instructional Faculty Load | | | | | | |
| % Credit Hours Taught by Full-time Faculty (Col 3) | 13 | 57% | 59% | 62% | 71% | 78% |
| % Credit Hours Taught by Part-time Faculty (Col 3) | 13 | 22% | 29% | 38% | 41% | 43% |
| % Sections Taught by Full-time Faculty (Col 5) | 13 | 52% | 57% | 59% | 66% | 69% |
| % Sections Taught by Part-time Faculty (Col 5) | 13 | 31% | 34% | 41% | 43% | 48% |
| FORM 17A: Credit Distance Learning (DL) Sections and Credit Hours | | | | | | |
| DL % of Credit Hours (Col 3) | 11 | 4% | 5% | 12% | 63% | 125%(?) |
| DL % of Total Credit Sections (Col 6) | 12 | 4% | 5% | 9% | 13% | 42% |
| FORM 17B: Distance Learning Grades | | | | | | |
| Percent Withdrawal | 12 | 5% | 16% | 19% | 23% | 26% |
| Percent Completed (Calculated) | 12 | 74% | 77% | 81% | 84% | 95% |
| Percent Successful (Calculated) | 12 | 68% | 70% | 77% | 82% | 88% |
| Percent A and B Grades (Calculated) | 12 | 26% | 38% | 46% | 51% | 54% |

| | <u>N</u> | <u>10th</u> | <u>25th</u> | <u>Percentile</u> <u>Mdn</u> | <u>75th</u> | <u>90th</u> |
|---|----------|-------------|-------------|---------------------------------|-------------|-------------|
| FORM 18: Student/Professional Student Services Staff Ratios | | | | | | |
| Career Services (Col 3) | 11 | 1,460 | 3,161 | 3,818 | 7,246 | 11,611 |
| Counseling and Advising (Col 3) | 13 | 703 | 924 | 1,552 | 2,899 | 3,882 |
| Recruitment, Admissions, Registration (Col 3) | 13 | 664 | 1,071 | 1,273 | 1,608 | 2,369 |
| Financial Aid (Col 3) | 13 | 683 | 1,107 | 1,546 | 2,328 | 3,174 |
| Student Activities (Col 3) | 11 | 2,701 | 3,353 | 4,683 | 6,991 | 11,470 |
| Testing and Assessment Services (Col 3) | 11 | 1,475 | 2,707 | 3,818 | 6,214 | 7,465 |
| FORM 19A: Retirements and Departures | | | | | | |
| Retirements Occurrence Rate (Col 3) | 13 | 0.68% | 1.82% | 2.30% | 2.63% | 4.70% |
| Departures Occurrence Rate (Col 3) | 13 | 1.98% | 4.38% | 5.21% | 11.26% | 13.62% |
| FORM 19B: Grievances and Harassment Actions | | | | | | |
| Grievances Occurrence Rate (Col 3) | 6 | 0.00% | 0.00% | 0.11% | 0.39% | 0.59% |
| Harassment Occurrence Rate (Col 3) | 7 | 0.00% | 0.00% | 0.00% | 0.24% | 1.18% |
| FORM 20A: Cost per Credit Hour and FTE Student | | | | | | |
| Cost per Credit Hour (Col 4) | 13 | \$72 | \$107 | \$113 | \$119 | \$254 |
| Cost per FTE Student (Col 5) | 13 | \$2,157 | \$3,218 | \$3,382 | \$3,566 | \$7,617 |
| FORM 20B: Development/Training Expenditures per FTE Employee | | | | | | |
| Expenditures per FTE Employee (Col 5) | 11 | \$18 | \$93 | \$122 | \$302 | \$521 |