

Password not working for myPellissippi, E-Mail, Online Courses?

Complete this 2-Step Process to Access your accounts.

Step 1: Go to this link. [Password Reset Utility.](#)

Step 2: Wait 15 minutes, [CLICK HERE](#) to change your password.

IMPORTANT NOTE: Use a **capital P and Your Pellissippi ID#** in the old password field when entering your P number, it is case sensitive.

Still having problems accessing your account?

Q. I received a “disabled” message.

A. This means you had 5 login attempts using an incorrect password. Wait 20 minutes and the security lock will release your account.

Q. I received a “password successfully changed” message, but I still can’t log in?

A. Delete your cache and cookies from your browser.

Your password is used for all systems: myPellissippi, E-Mail, Online Courses, login to campus, computers, and wireless access.

The Computer HelpDesk cannot reset passwords on the phone for no identification can be made.

Still need assistance? Stop by any of our four [Open Computer Labs](#) with identification or check out our [Computer HelpDesk](#) website.