

## Password Reset Instructions

Go to myPellissippi homepage, click on: **Have you forgotten your password?**

Once you complete the process **wait 10 minutes**, do not try to log in a minute earlier or you could be locked out of the system another **10 minutes**.

After **10 minutes**, go back to myPellissippi homepage and click: **CHANGE PASSWORD located** on the bottom left hand side of the page.

**Note:** (Use a **capital P** in the old password field when entering your P number, it is case sensitive)

If you still have problems accessing your account delete your cache and cookies from your browser.

HelpDesk recommends using the Internet Explorer browser.

Your username and password are used to access myPellissippi, E-mail, online courses, computers on campuses, wireless access and library databases from off campus. Your **password expires every 90 days** due to security policies; change it at least once a semester to avoid being locked out of your account!

Still need assistance, stop by the [Open Computer Lab](#) on your campus or email the Helpdesk at [helpdesk@pstcc.edu](mailto:helpdesk@pstcc.edu).

Check out our website at: [HelpDesk](#)