

RESOURCE GUIDE – PHONE NUMBERS

24-Hour EMERGENCY NUMBERS

Family Crisis Center (violence)	637-8000
Serenity Shelter (violence)	971-4673
Hope Line (suicide prevention)	800-784-2433
Safe Haven (sexual)	522-7273
Family Justice Center	521-6336

MENTAL HEALTH EMERGENCY

Cherokee Health Systems	866-257-9769
Helen Ross McNabb	637-9711
Mental Health Assoc. of East TN	584-9125
Mobile Crisis Unit	539-2409
National Alliance for the Mentally Ill (NAMI)	602-7807
Peninsula Behavioral Health Outpatient Center	970-9800

EMPLOYMENT

UT Center on Disability & Employment	974-9400
Goodwill Industries	588-8567
Heart of Knoxville Career Center (PSTCC Magnolia Campus)	329-3166
Tennessee Career Center (CAC)	594-5500
Vocational Rehabilitation	594-6060

FOOD PANTRIES

Angelic Ministries	523-8884
FISH	523-7900
Ladies of Charity	522-6341
Love Kitchen	546-3248
Food Distribution/CAC	546-3500
Baptist Center	525-9068

HARDSHIP ASSISTANCE

CAC Homeward Bound	546-3500
Catholic Charities	524-9896
Community Chest	938-3517
Family Support Program	523-0491
Low Income Home Emergency Heating Program/CAC	637-6700
Volunteer Ministries	524-3926

HEALTH CARE

Free Medical Clinic	577-5561
Interfaith Health Clinic	546-7330
Knox County Health Dept. dentistry:	215-5000 215-5110

HOUSING

Elizabeth House	971-3570
Knox County Housing Authority	637-7942
Knox Housing Partnership	637-1679
Knoxville Community Development Corporation (KCDC)	403-1100
City of Knoxville Community Development Division	215-2120

TRANSPORTATION

CAC Transit Job Ride (PSTCC Shuttle)	524-0319
ETHRA	800-232-15650
KAT Lift para-transit	215-7850
Knoxville Area Transit (KAT)	637-3000
Non-driver identification cards	594-6399

KNOXVILLE and KNOX COUNTY

Accessible parking permit (DMV)	215-2385
Amputee Coalition of America (ACA)	524-8772
Department of Human Services (DHS)	594-6060
Disability Resource Center (DRC)	637-3666
East TN Technology Access Center (ETTAC)	219-0130
Knox County Disability Services Coordinator	215-2952
City of Knoxville Disability Services Coordinator	215-2034

RECREATION

Knox County Libraries	215-8750
Knox County Recreation Department	215-6600
Knoxville City Parks and Recreation	215-1407
Library Services for the Deaf and Hard of Hearing	800-342-3262
TN Library for the Blind & Physically Handicapped	800-342-3308
Dream Playground KCDC 403-1194 or DRC 637-3666	

INFO LINE

ADA	800-514-0301
Knoxville City Services	311
Local Social Services	211
Tell Me!	800-555-8355
Free directory assistance	800-373-3411
Job Accommodation Network (JAN)	800-526-7234

ADVOCACY

ADAPT Independent Living	901-726-6404
Equal Opportunity Employment Commission (EEOC)	615-736-5820
Office of Civil Rights	800-368-1019
TN Disability Coalition	615-383-9442
TN Human Rights Commission	594-6500
TN Protection & Advocacy	689-9020
Disability Law & Advocacy Center (DLAC)	689-9020
East TN Project BRAIN	689-1797
Knox County Veterans' Affairs	215-5645
Knoxville Legal Aid Society	637-0484

RELAY SERVICES

Sorenson Video Relay Service Customer Service	801-287-9400
Tennessee Relay Center Customer Service	866-503-0868

Compiled by
Services for Students with Disabilities
Updated October 2007