



**Library Services**  
Pellissippi State Technical  
Community College

# Library Resources

Pellissippi State Technical Community College

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## Where are we?

### Pellissippi Campus - Main Library

10915 Hardin Valley Rd.  
Knoxville  
Reference: 539-7107  
Circulation: 694-6516

### Blount County Center

1010 Middlesettlements Rd.  
Alcoa  
Circulation: 981-5325

### Division Street Campus

3435 Division St.  
Knoxville  
Circulation: 971-5215

### Magnolia Avenue Campus

1610 Magnolia Ave.  
Knoxville  
Circulation: 329-3110



### Educational Resources Center (ERC)

- Library
- Learning and Testing Center
- Open Computer Lab
- Faculty Offices

Discover the wonders of the  
Library Web site!

Our self-paced Library tutorial will  
help you find articles and books—the  
smart way!

[www.pstcc.edu/library/tutorial2](http://www.pstcc.edu/library/tutorial2)

### Pellissippi Library Hours

**Mon.-Thurs** 7:30 a.m. - 7:30 p.m.

**Friday** 7:30 a.m. - 4:30 p.m.

**Saturday** 10 a.m. - 4 p.m.

For hours at satellite campuses:

<http://www.pstcc.edu/library/hours.html>

# WELCOME

Welcome to Pellissippi State and our  
2004 fall semester!

Spend time in our Library, the satel-  
lite campus ERCs and on the Li-  
brary's website to become familiar  
with the services and resources the  
Library has to offer.

The Library and ERCs are excellent  
places for study, research, and en-  
richment. Our Library is where you  
get your student ID, check out books  
and laptops for use in the building,  
and reserve a group study room  
while working on projects with your  
fellow students.

I encourage you to visit the Library  
and ERCs, to ask the Library and  
ERC staff for assistance and to use  
all the resources available online and  
at your campus.

Getting the information you need is  
important to us. That is why we are  
here.

Peter Nerzak

- New telephones have been  
installed in the ERC building.
- The new phones replace pay  
phones and will allow free calls  
to campus, local, and 800  
numbers.





**Attention, faculty!**  
**It's time to discover what the Library can do for you!**

- Faculty can place course materials on reserve.
- Faculty can request books to be purchased for the Library collection.
- A librarian is available to teach a class of students how to retrieve and evaluate specific information resources. Instructors should notify **Rick Bower** (rbower) by e-mail or by phone: 539-7106.

## Reference

539-7107

You can reach a Reference librarian

- in person
- by telephone
- with AskRef E-mail
- on AskRef Live chat

We can assist you in using all Library resources for your research, both individually and in the classroom. Our resources include...

**encyclopedias, directories, handbooks, dictionaries, atlases, government documents, data files, electronic access to internet resources.**

Don't hesitate to ask for assistance!

- **AskRef:** [www.pstcc.edu/library/liveref/liveref2.htm](http://www.pstcc.edu/library/liveref/liveref2.htm)
- During Library hours call the Reference Desk at **539-7107**
- Contact us via e-mail at [askref@pstcc.edu](mailto:askref@pstcc.edu).
- Or fill out a form at the **AskRef** Web page.

## Databases

[www.pstcc.edu/library/online.html](http://www.pstcc.edu/library/online.html)

You can find more than 40 electronic databases—and the list is growing! Except for certain CD-ROM databases, these databases are available to Pellissippi State students, faculty, and staff at any of the four campuses and from off campus.

For a **complete list**, visit

[www.pstcc.edu/library/online.html](http://www.pstcc.edu/library/online.html)

Most of these databases provide the full text of magazine, journal, and newspaper articles.

Access Science	Health and Wellness Resource Center
Classical Music Library	Humanities Full Text
CQ Researcher	Knovel Engineering & Scientific Online Reference
Discovering Collection	LexisNexis Academic & Statistical
Encyclopedia Americana	Literature Resource Center
Expanded Academic ASAP	Nature Encyclopedia of Life Sciences
General Business File International	netLibrary
Grove Music Online	Oxford Reference Online
Safari Tech Books Online	SIRS Knowledge Source
Social Sciences Full Text	Westlaw
Wilson Biographies	Wilson Omnifile

Loaner laptops are available for students to use within the Library or ERC. Visit the Circulation Desk at your campus and bring your library card and photo ID.

**Do you have your UT/TBR borrower's card?**  
**Visit a circulation desk at any campus.**

Do you need assistance in opening your e-mail account? Call 694-6537

**NEW BOOKS—**

To see the complete list, each month, visit [www.pstcc.edu/library/libserve/newbook.htm](http://www.pstcc.edu/library/libserve/newbook.htm)

Or

Physically browse new books at the **New Books** shelves near the Reference Desk at the Pellissippi Campus Library.

\* \* \* \* \*

You can request that a book be sent to you by campus mail.

1. Print out the title record from the Online Catalog.
2. Bring it and your library card to the Circulation Desk.
3. We will fax your request to the holding library, and the book will arrive within one to two days. Easy!

# Catalog

[www.pstcc.edu/library/catalog.htm](http://www.pstcc.edu/library/catalog.htm)



The catalog provides access to the Library's collection of approximately 59,000 books and 200+ periodicals housed at the Pellissippi Campus Library, the Division Street Campus ERC/Library, the Blount County Center ERC and the Magnolia Avenue Campus ERC. Search the electronic journal index.

In addition, more than 40,000 electronic books can now be retrieved and linked to. Browse eBooks with your Pellissippi State username and password. To be able to check out eBooks from off-campus you will need to create a netlibrary account.

Be sure to access the **netLibrary** Website from the Library homepage to create a **netLibrary** account from your home computer. Choose the netLibrary ebooks link and enter your Pellissippi State user name and password when prompted.

Included are 2000+ video recordings and 100+ music cds, searchable by title, subject and keyword. **New books, video recordings and music CDs** are continuously added to the online catalog. Video recordings are located in Educational Technical Services, Goins 244 (694-6593 or 6515), Music CDs are located in the Learning Center, ERC 330 (539-7109).

Satellite campus ERCs are well equipped to assist you in your research needs: [www.pstcc.edu/library/erc\\_page.htm](http://www.pstcc.edu/library/erc_page.htm)



Find a starting point for print and electronic resources with these **subject guides**: <http://www.pstcc.edu/library/infosub/infosub.html>

**All students, faculty, and staff need an ID/library card.**

**New students/faculty**—pick up your card at the Circulation Desk at the campus where you attend most of your classes.

**Returning students/faculty**—update your cards each semester at the Circulation Desk at any of our four campuses.

If you are accessing a database from an off-campus computer, you must activate your general user account (e-mail) and change your password on first log-in. Please see the Pellissippi State Webmail page for more information:

[www.pstcc.edu/departments/itsc/webmail.html](http://www.pstcc.edu/departments/itsc/webmail.html)

Call 694-6516 to renew books.








### Library Services

Acquisitions..... 694-6621  
 Cataloging..... 694-6520  
 Circulation..... 539-7047  
 Circulation Desk 694-6516  
 Director..... 694-6517  
 Reference Desk...539-7107  
 Periodicals..... 694-6544

### Satellite Campus ERCs

Blount ..... 981-5325  
 Division..... 971-5215  
 Magnolia ..... 329-3110

### Online Catalog... what do the symbols mean ?

	= Book		= Periodical
	= Electronic Books		= Audio/Visual
	= Electronic Resource		=World Maps
	= Selected World Wide Web Resource		

## Questions & Answers

**Question:** I need a book that is located at another campus. How can I get it?

**Answer:** If the book you need is *not* available at your campus, you may request that it be sent to you by campus mail. Here's how it works:



1. Print out the title record from the Online Catalog.
2. Bring it and your student ID to the Circulation Desk.
3. We will fax your request to the holding library, and the book will arrive within one to two days. Easy!

**Question:** I'd like to visit the University of Tennessee Library and maybe check out a book. Is this possible?

**Answer:** Yes! Students, faculty, and staff are eligible for a Tennessee Board of Regents/ University of Tennessee borrower's card that authorizes borrowing privileges at the UT Library and any TBR school. Cards issued to students will be valid for one semester; those issued to faculty/staff are valid for one year. Simply present your current Pellissippi State ID/library card and a photo ID to the Circulation Desk at any of our four campuses.

**Note:** This TBR/UT borrower's card allows you to check out books only—no periodicals or computer lab privileges. You will be responsible for any fines at the lending library.



Library – First Floor



Library – Second Floor