Welcome to Pellissippi State and our 2004 fall semester!

Spend time in our Library, the satellite campus ERCs and on the Library’s website to become familiar with the services and resources the Library has to offer.

The Library and ERCs are excellent places for study, research, and enrichment. Our Library is where you get your student ID, check out books and laptops for use in the building, and reserve a group study room while working on projects with your fellow students.

I encourage you to visit the Library and ERCs, to ask the Library and ERC staff for assistance and to use all the resources available online and at your campus.

Getting the information you need is important to us. That is why we are here.

Peter Nerzak

Educational Resources Center (ERC)
- Library
- Learning and Testing Center
- Open Computer Lab
- Faculty Offices

Discover the wonders of the Library Web site!

Our self-paced Library tutorial will help you find articles and books—the smart way!
www.pstcc.edu/library/tutorial2

Pellissippi Library Hours
Mon.-Thurs 7:30 a.m. - 7:30 p.m.
Friday 7:30 a.m. - 4:30 p.m.
Saturday 10 a.m. - 4 p.m.
For hours at satellite campuses:
http://www.pstcc.edu/library/hours.html

New telephones have been installed in the ERC building. The new phones replace pay phones and will allow free calls to campus, local, and 800 numbers.

Where are we?
Pellissippi Campus - Main Library
10915 Hardin Valley Rd.
Knoxville
Reference: 539-7107
Circulation: 694-6516

Blount County Center
1010 Middlesettlements Rd.
Alcoa
Circulation: 981-5325

Division Street Campus
3435 Division St.
Knoxville
Circulation: 971-5215

Magnolia Avenue Campus
1610 Magnolia Ave.
Knoxville
Circulation: 329-3110
Attention, faculty!
It’s time to discover what the Library can do for you!

- Faculty can place course materials on reserve.
- Faculty can request books to be purchased for the Library collection.
- A librarian is available to teach a class of students how to retrieve and evaluate specific information resources. Instructors should notify Rick Bower (rbower) by e-mail or by phone: 539-7106.

You can reach a Reference librarian
- in person
- by telephone
- with AskRef E-mail
- on AskRef Live chat

We can assist you in using all Library resources for your research, both individually and in the classroom. Our resources include...

- encyclopedias, directories, handbooks, dictionaries, atlases, government documents, data files, electronic access to internet resources.

Don’t hesitate to ask for assistance!

- AskRef: www.pstcc.edu/library/liveref/liveref2.htm
- During Library hours call the Reference Desk at 539-7107
- Contact us via e-mail at askref@pstcc.edu.
- Or fill out a form at the AskRef Web page.

Databases
www.pstcc.edu/library/online.html

You can find more than 40 electronic databases—and the list is growing! Except for certain CD-ROM databases, these databases are available to Pellissippi State students, faculty, and staff at any of the four campuses and from off campus.

For a complete list, visit www.pstcc.edu/library/online.html

Most of these databases provide the full text of magazine, journal, and newspaper articles.

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<tr>
<th>Access Science</th>
<th>Health and Wellness Resource Center</th>
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<tr>
<td>Classical Music Library</td>
<td>Humanities Full Text</td>
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<tr>
<td>CQ Researcher</td>
<td>Knovel Engineering &amp; Scientific Online Reference</td>
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<td>Discovering Collection</td>
<td>LexisNexis Academic &amp; Statistical</td>
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<td>Encyclopedia Americana</td>
<td>Literature Resource Center</td>
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<td>Expanded Academic ASAP</td>
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<td>Safari Tech Books Online</td>
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<td>Social Sciences Full Text</td>
<td>Westlaw</td>
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<tr>
<td>Wilson Biographies</td>
<td>Wilson Omnifile</td>
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Loaner laptops are available for students to use within the Library or ERC. Visit the Circulation Desk at your campus and bring your library card and photo ID.
New Books—
To see the complete list, each month, visit
www.pstcc.edu/library/libserve/newbook.htm
Or
Physically browse new books at the New Books shelves near the Reference Desk at the Pellissippi Campus Library.
*     *     *     *     *
You can request that a book be sent to you by campus mail.
1. Print out the title record from the Online Catalog.
2. Bring it and your library card to the Circulation Desk.
3. We will fax your request to the holding library, and the book will arrive within one to two days. Easy!

The catalog provides access to the Library's collection of approximately 59,000 books and 200+ periodicals housed at the Pellissippi Campus Library, the Division Street Campus ERC/Library, the Blount County Center ERC and the Magnolia Avenue Campus ERC. Search the electronic journal index.

In addition, more than 40,000 electronic books can now be retrieved and linked to. Browse eBooks with your Pellissippi State username and password. To be able to check out eBooks from off-campus you will need to create a netlibrary account.

Be sure to access the netLibrary Website from the Library homepage to create a netLibrary account from your home computer. Choose the netLibrary ebooks link and enter your Pellissippi State user name and password when prompted.

Included are 2000+ video recordings and 100+ music cds, searchable by title, subject and keyword. New books, video recordings and music CDs are continuously added to the online catalog. Video recordings are located in Educational Technical Services, Goins 244 (694-6593 or 6515), Music CDs are located in the Learning Center, ERC 330 (539-7109).

Satellite campus ERCs are well equipped to assist you in your research needs:
www.pstcc.edu/library/erc_page.htm

Find a starting point for print and electronic resources with these subject guides:
http://www.pstcc.edu/library/infosub/infosub.html

All students, faculty, and staff need an ID/library card.

New students/faculty—pick up your card at the Circulation Desk at the campus where you attend most of your classes.

Returning students/faculty—update your cards each semester at the Circulation Desk at any of our four campuses.

If you are accessing a database from an off-campus computer, you must activate your general user account (e-mail) and change your password on first log-in. Please see the Pellissippi State Webmail page for more information:
www.pstcc.edu/departments/itsc/webmail.html
Call 694-6516 to renew books.
Questions & Answers

**Question:** I need a book that is located at another campus. How can I get it?

**Answer:** If the book you need is not available at your campus, you may request that it be sent to you by campus mail. Here’s how it works:

1. Print out the title record from the Online Catalog.
2. Bring it and your student ID to the Circulation Desk.
3. We will fax your request to the holding library, and the book will arrive within one to two days. Easy!

**Question:** I’d like to visit the University of Tennessee Library and maybe check out a book. Is this possible?

**Answer:** Yes! Students, faculty, and staff are eligible for a Tennessee Board of Regents/University of Tennessee borrower’s card that authorizes borrowing privileges at the UT Library and any TBR school. Cards issued to students will be valid for one semester; those issued to faculty/staff are valid for one year. Simply present your current Pellissippi State ID/library card and a photo ID to the Circulation Desk at any of our four campuses.

**Note:** This TBR/UT borrower’s card allows you to check out books only—no periodicals or computer lab privileges. You will be responsible for any fines at the lending library.

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Library Services

Acquisitions....... 694-6621  
Cataloging........ 694-6520  
Circulation....... 539-7047  
Circulation Desk 694-6516  
Director............. 694-6517  
Reference Desk...539-7107  
Periodicals........ 694-6544

Satellite Campus ERCs

Blount ............... 981-5325  
Division............. 971-5215  
Magnolia .......... 329-3110

Online Catalog.... what do the symbols mean ?

- = Book  
- = Periodical  
- = Electronic Books  
- = Audio/Visual  
- = Electronic Resource  
- = World Maps

= Selected World Wide Web Resource